2026 Holiday Cellular Promotions
Official Terms & Conditions | Pine Belt Communications
Promotional Period: November 2 – December 31, 2026

Pine Belt Communications is celebrating the holiday season with two special cellular offers for customers in West Alabama. Whether you're switching your cellular service to Pine Belt or adding a new line to your existing account, we're making it easier to stay connected with locally supported cellular service.

The following terms and conditions apply to Pine Belt Communications' 2026 Holiday Cellular Promotions.

Offer 1: Smartphone on Us

Customers who activate a new qualifying Pine Belt Smart cellular agreement during the promotional period may receive an eligible smartphone at no additional device cost when they maintain qualifying service for 36 months.

Eligible Smartphones

The following devices qualify, subject to availability:

- Samsung Galaxy A26
- Samsung Galaxy A36
- Samsung Galaxy A37
- Samsung Galaxy S23*
- Samsung Galaxy S25
- Samsung Galaxy Z Fold 4*

The Samsung Galaxy S23 and Z Fold 4 do not support Voice over Wi-Fi (Wi-Fi Calling) on Pine Belt's network.

Promotional Requirements

1. **New Agreement:** Customer must activate a new Pine Belt Smart cellular agreement between November 2 and December 31, 2026.
2. **Service Commitment:** A 36-month cellular service commitment is required.
3. **AutoPay:** Customer must enroll in and maintain automatic payments throughout the promotional commitment.

4. **Credit Approval:** Device financing is subject to credit approval. Customers who do not meet credit requirements must purchase their device outright and are not eligible for the monthly promotional device credits.
5. **Monthly Device Credits:** The promotional device benefit is applied as equal monthly bill credits over 36 months. These credits offset the corresponding monthly device installment charges. The device is not provided as an upfront cash discount.
6. **Activation and Other Charges:** A $25 activation fee and applicable taxes are required. Additional upfront charges may apply.
7. **Existing Customers:** Existing Pine Belt customers may participate by adding a new qualifying cellular agreement, provided all Pine Belt service accounts have remained in good financial standing for the preceding three months.
8. **Early Termination:** If the customer terminates the agreement before completing the 36-month commitment, a $220 breach-of-contract fee applies. The customer is also responsible for the remaining unpaid device balance. Any remaining promotional device credits will be forfeited.
9. **Limited Inventory:** Promotional devices are available only while supplies last. If eligible promotional inventory is exhausted, Pine Belt may discontinue the Smartphone on Us offer before December 31, 2026.

Offer 2: Holiday Switch & Save — Two Months of Free Cellular Service

Customers who bring their own compatible smartphone and activate a new qualifying Pine Belt Smart cellular agreement during the promotional period will receive two months of free qualifying cellular service.

Promotional Requirements

1. **New Agreement:** Customer must activate a new Pine Belt Smart cellular agreement between November 2 and December 31, 2026.
2. **Service Commitment:** A 12-month cellular service commitment is required.
3. **Compatible Device:** Customer must provide a compatible, unlocked smartphone that is approved for activation on Pine Belt's cellular network.
4. **AutoPay:** Customer must enroll in and maintain automatic payments.
5. **Free Service:** The promotion provides two months of qualifying Smart plan service at no monthly service charge. Applicable taxes, fees, and charges for services outside the qualifying monthly plan are not included.

6. **Existing Customers:** Existing Pine Belt customers may participate when adding a new qualifying cellular agreement, provided all Pine Belt service accounts have remained in good financial standing for the preceding three months.
7. **Activation Charges:** Standard activation fees and applicable taxes may apply.
8. **Early Termination:** Customers who terminate service before completing their 12-month commitment may be subject to applicable early termination charges under their signed cellular service agreement.

General Terms & Conditions

The following terms apply to both holiday cellular promotions unless otherwise specified.

1. Customer Eligibility and Account Standing

Both promotions are available to new Pine Belt cellular customers and qualifying existing customers adding a new cellular agreement.

Existing Pine Belt customers must have maintained good financial standing across all Pine Belt services for the three months preceding activation. Accounts with past-due balances, unresolved payment delinquencies, or other financial restrictions during that period may be ineligible.

Promotional benefits do not apply to upgrades or renewals of existing cellular agreements.

2. Qualifying Cellular Plan

Both promotions require activation of Pine Belt's Smart cellular plan, currently priced at $52.45 per month before applicable discounts, taxes, and fees.

Pine Belt's Basic cellular plan does not qualify for either promotion.

3. AutoPay Requirement

Enrollment in and continued participation in AutoPay is mandatory for both promotions.

Failure to maintain AutoPay may result in loss of promotional eligibility or benefits, subject to the customer's signed agreement and applicable law.

4. Credit Approval and Device Financing

All device financing arrangements are subject to Pine Belt's credit approval requirements.

Customers who do not meet the applicable credit requirements must purchase their devices outright to proceed with activation. An outright device purchase does not qualify the customer for promotional device credits.

Pine Belt may require additional verification or documentation to establish eligibility, consistent with its standard policies and applicable law.

5. Monthly Promotional Credits

Under the Smartphone on Us promotion, device credits are applied monthly to the customer's bill over the 36-month commitment period.

Credits offset the scheduled monthly installment charges for the qualifying promotional device and have no cash value.

Promotional credits are not redeemable for cash, cannot be transferred to another account or device, and cannot be accelerated into a lump-sum payment.

If the qualifying agreement is terminated before the commitment is completed, remaining promotional credits are forfeited, and the customer remains responsible for the outstanding device balance.

6. Early Termination and Financial Obligations

Customers participating in the Smartphone on Us promotion agree to a 36-month service commitment.

Early termination of this agreement results in a $220 breach-of-contract fee and an obligation to pay the outstanding balance on the promotional device, as provided in the applicable signed agreements.

Customers participating in Holiday Switch & Save agree to a 12-month service commitment and are subject to the early termination provisions of their signed service agreements.

Any applicable early termination charges, outstanding device balances, unpaid service charges, and taxes remain the customer's responsibility, subject to applicable law.

7. Network Coverage, Compatibility, and Home-Network Usage

Pine Belt cellular service is subject to network availability, coverage limitations, and device compatibility. Coverage and service quality may vary by location, terrain, building construction, network conditions, and device capabilities.

Pine Belt's applicable home-network usage requirements remain in effect. Qualifying cellular agreements are subject to the requirement that at least 80% of applicable cellular usage occur on Pine Belt's home network, as defined in the customer's service agreement.

Certain smartphones may not support all network features. In particular, the Samsung Galaxy S23 and Samsung Galaxy Z Fold 4 do not support Voice over Wi-Fi on Pine Belt's network.

Customers are responsible for confirming that their devices meet Pine Belt's compatibility requirements before activation. Pine Belt does not guarantee that all features of a customer's existing device will function on its network.

8. Taxes, Fees, and Additional Charges

Promotional offers do not waive applicable taxes, government-imposed charges, activation fees, or other charges unless expressly stated.

The Smartphone on Us promotion includes a $25 activation fee. Any required device taxes and other upfront charges remain the customer's responsibility.

Holiday Switch & Save provides two months of qualifying monthly cellular service at no charge but does not automatically waive activation fees, taxes, or charges outside the qualifying service plan.

9. Discounts and Combining Promotions

Eligible customers may combine the applicable Pine Belt military discount with either holiday cellular promotion, subject to standard discount eligibility requirements.

The two holiday promotions cannot be combined on the same cellular agreement.

Other discounts, promotional offers, or credits may not be combined unless expressly authorized by Pine Belt.

10. Device Availability and Promotional Inventory

The Smartphone on Us promotion is limited to the eligible smartphone models identified above and is subject to available inventory.

Pine Belt does not guarantee availability of any particular device model, color, or storage capacity.

Once eligible promotional device inventory is exhausted, Pine Belt may discontinue the Smartphone on Us promotion before December 31, 2026. Customers may continue to participate in Holiday Switch & Save through the scheduled promotional period, provided they meet its eligibility requirements.

11. Promotional Period and Activation Deadline

Both promotions begin November 2, 2026, and are scheduled to expire December 31, 2026.

Customers must complete activation of a new qualifying cellular agreement no later than December 31, 2026, to receive promotional benefits.

Submitting an inquiry, requesting a device, or beginning an application before the deadline does not guarantee promotional eligibility.

12. Changes to or Discontinuation of Promotions

Pine Belt Communications reserves the right to modify, suspend, or discontinue either promotional offer, including eligibility requirements and available promotional devices, subject to applicable law.

Any changes will apply prospectively and will not eliminate benefits already earned or otherwise guaranteed under an existing qualifying agreement.

Pine Belt may deny promotional eligibility when an applicant does not meet the stated requirements or when participation would violate applicable service policies.

13. Applicable Service Agreements

Participation in either promotion requires acceptance of Pine Belt's applicable cellular service agreement and, where relevant, device financing documents.

These promotional terms supplement those agreements and do not supersede any mandatory consumer protections or applicable legal requirements.

In the event of a conflict between promotional materials and a signed agreement, the applicable documents and governing law will determine the customer's rights and obligations.

14. Questions and Customer Assistance

For additional information about promotional eligibility, device compatibility, coverage, activation requirements, or account terms, contact Pine Belt Communications.

Phone: 1-888-810-4638

Website: www.pinebelt.net

Customers may also visit a Pine Belt Communications retail location for assistance.

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