TARIFF

OF

PINE BELT TELEPHONE COMPANY, INC.

CONSISTING

OF

SCHEDULE OF RATES,

RULES AND REGULATIONS

FOR

TELEPHONE SERVICE

WITHIN THE STATE OF ALABAMA

SERVING PORTIONS OF CLARKE, MARENGO AND WILCOX COUNTIES (T)

ISSUED BY: JOHN C. NETTLES, PRESIDENT

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ALABAMA
PUBLIC SERVICE COMMISSION

GENERAL SUBSCRIBER SERVICES TARIFF

FOR THE

STATE OF ALABAMA

This tariff contains regulations and rates applicable for the furnishing of Local Exchange Service and optional calling features which are required to be offered under tariff pursuant to ALA CODE § 37-2A-8 (1975, as amended) (the "Act") after February 1, 2007 by Pine Belt Telephone Company, Inc., also referred to as the Company. This includes the following services as defined by the Act: (1) basic telephone service; (2) central office-based features that were tariffed service offerings as of February 1, 2005, and where currently available: (a) are available to a line-side connection in a telephone switch, (b) are available on a stand-alone basis separate from a bundled offering, and (c) enhance the utility of basic telephone service; and (3) tariffed emergency reporting services regulated by the Commission on or before February 1, 2005 and offered by local exchange carriers to public safety answering points and emergency communications districts. The Company will provide access to long distance services, including operator services, and carriers in compliance with federal and state regulations. Rates, terms and conditions of these services are included in the Company's price list.

This tariff is on file with the Alabama Public Service Commission and is applicable to those exchanges identified herein.

EXPLANATION OF SYMBOLS

When changes are made in any tariff page, a revised page will be issued cancelling the tariff page affected; such changes will be identified through the use of the following symbols:

(C) Signifies a changed regulation.
(D) Signifies a discontinued rate, regulation or text.
(I) Signifies an increase in rate or change.
(M) Move from one page to another with no change in rate, regulation or text.
(N) Signifies a new rate, regulation or text.
(R) Signifies a reduction in rate.
(T) Signifies a change in text, but no change in rate or regulation

TABLE OF CONTENTS

Section

INDEX

SECTION 1 RATE SUMMARY

SECTION 2 BASIC LOCAL EXCHANGE SERVICE

SECTION 3 RESERVED FOR FUTURE USE (C, D)

SECTION 4 MISCELLANEOUS SERVICE ARRANGEMENTS

SECTION 5 CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

SECTION 6 INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

SECTION 7 EMERGENCY SERVICE

SECTION 8 GENERAL RULES AND REGULATIONS

SECTION 9 DEFINITIONS

SECTION 10 DIRECTORY LISTINGS

SECTION 11 LOCAL EXCHANGE BOUNDARY MAPS

SECTION 200 INTRASTATE ACCESS SERVICES

INDEX

Subject	Section	Sheet No.
-A-		
Abuse or Fraudulent Use of Service	8	1
Acoustic or Inductive Connections	6	8
Acronyms and Abbreviations	9	9
Advance Payments	8	8
Alabama Relay Center	8	5
Alphabetical Listing of Exchanges	2	1
Alterations	8	10
Application of Regulations	8	1
Automatic Dialing and Announcing Devices	8	18
-B-		
Basic Local Exchange Rates	2	2
Basic Local Exchange Service	2	1
Billing and Collection	200	2
-C-		
Call Forwarding	4	1
Call Waiting	4	1
		(D)
Charges Applicable Under Special Conditions	5	1
Customer Billing	8	9
Customer Premises Inside Wire	6	9

INDEX

Subject	Section	Sheet No.	
-D-			
Definitions	9	1	
Deposits	8	11	
Directories	8	17	(D)
Directory Listings	10	1	
Dual Party Relay Service	2	6	
-E-			
Emergency Service	7	1	
Enhanced Custom Calling Service	4	4	
Enhanced Universal Emergency Number Service (E911)	7	4	
Establishment and Maintenance of Credit	8	11	
-F-			
Furnishing of Service	8	15	
-G-			
General Rules and Regulations	8	1	
-H-			
-I-			
Intrastate Access Services	200	1	(D)
Intrastate Billing and Collection	200	2	
Interconnection with Communications Equipment and Systems Provided by the Customer	6	1	
-J-			
-K-			

INDEX

Subject	-L-	Section	Sheet No.	
Liability		8	16	
Limitations and Use of Service		8	18	
Line Extension Charges		5	1	
Local Calling Areas		2	1	
Local Directory Assistance Service		2	2	
Local Exchange Boundary Maps		11	1	
Low-Income Assistance Programs		2	6	
	-M-			
Maintenance and Repair		8	16	
Minimum Contract Period		8	2	
Miscellaneous Service Arrangements		4	1	
	-N-			
				(D)
	-O-			
Obligation and Liability of the Company		8	14	
	-P-			
Priority Call		4	9	(T)
	-Q-			
	-R-			
				(D)
Registered Terminal Equipment		6	5	

INDEX

Subject	Section	Sheet No.	
			(D)
			(D)
-S-			
			(D)
			(D)
-T-			
Telephone Numbers	8	10	
			(D)
Termination of Service	8	3	
Three-Way Calling	4	1	
Toll Restriction Service	4	3	
-U-			
Universal Emergency Number Service	7	1	
Use of Customer Service	8	2	
Use of Service	8	1	
Use of Service for Unlawful Purposes	8	2	
-V-			
Violation of Regulations	6	3	
			(D)
-W-			
Warm Hotline	4	1	(T)
-X-			
-Y-			
-Z-			

S1. RATE SUMMARY

This section provides a summary of rates and charges and refers to the sections where more detailed information may be found.

Service	Section	Monthly Charge	
Access Line for Business			
1 Line	2	$40.45	(I)
Access Line for Residence			
1 Line	2	$21.38	
Construction Charges	5	Various	
Custom Calling Services	4	Various	
Lifeline Assistance Program	2	$9.25 cr.	
Toll Restriction Service	7	$2.12	(I)

S2. BASIC LOCAL EXCHANGE SERVICE

CONTENTS

S2.1 General 1
S2.2 Alphabetical Listing of Exchanges 1
S2.3 Local Calling Areas 1
S2.4 Authorization 1
S2.5 Basic Local Exchange Rates 2
S2.6 Reserved for Future Use ..... 2 (D,C)
S2.7 Reserved for Future Use ..... 3 (D,C)
S2.8 Reserved for Future Use ..... 5 (D,C)
S2.9 Dual Party Relay Service 6
S2.10 Lifeline Assistance Program 6

S2. BASIC LOCAL EXCHANGE SERVICE

S2.1 GENERAL

A. Basic local telephone service is provided by means of station, wire, switching and other facilities, and plant and equipment to enable the establishment of telephone communications between stations in the same or different exchanges at monthly rates applies under a group rate system. The facilities used to provide such basic local telephone service are also used in the furnishing of long-distance telephone services at rates applicable for such services.

B. The base rate area and exchange service area for each exchange are on maps located in Section S11 of this Tariff.

C. Rates for Basic Local Exchange Service are related to the total access lines in service in the exchange plus total access lines in service in other exchanges within the local calling area of that exchange.

S2.2 ALPHABETICAL LISTING OF EXCHANGES

Arlington
Dixon Mills
Nanafalia
Sweet Water

S2.3 LOCAL CALLING AREAS

Exchange	Exchanges in Local Calling Area
Arlington	Arlington, Dixon Mills, Nanafalia, Sweet Water
Dixon Mills	Dixon Mills, Arlington, Nanafalia, Sweet Water
Nanafalia	Nanafalia, Arlington, Dixon Mills, Sweet Water
Sweet Water	Sweet Water, Arlington, Dixon Mills, Nanafalia

S2.4 AUTHORIZATION

Basic Local Exchange Rates are authorized individually by the Alabama Public Service Commission.

S2. BASIC LOCAL EXCHANGE SERVICE

S2.5 BASIC LOCAL EXCHANGE RATES (per line)*

	Business		**Residence**	
Exchange Name	1 Party		1 Party	
Arlington	$40.45	(I)	$21.38	(T)
Dixon Mills	$40.45		$21.38	
Nanafalia	$40.45		$21.38	
Sweet Water	$40.45	(I)	$21.38	(T)

*The Basic Service Rates above do not include any federal, state or local fees or taxes, including without limitation, E-911 which shall be shown separately on a customer's bill. (D)

(D)

S2.6 RESERVED FOR FUTURE USE

S2. BASIC LOCAL EXCHANGE SERVICE

S2.6 RESERVED FOR FUTURE USE (Cont'd) (D,C)

(D)

(D)

S2.7 RESERVED FOR FUTURE USE (D,C)

(D)

(D)

S2. BASIC LOCAL EXCHANGE SERVICE

S2.7 RESERVED FOR FUTURE USE (Cont'd) (D,C)

(D)

(D)

S2. BASIC LOCAL EXCHANGE SERVICE

S2.7 RESERVED FOR FUTURE USE (cont'd) (D,C)

(D)

(D)

S2.8 RESERVED FOR FUTURE USE (D,C)

(D)

(D)

S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 RESERVED FOR FUTURE USE (Cont'd)

S2.9 DUAL PARTY RELAY SERVICE

Pine Belt Telephone Co., Inc., charges a surcharge for Dual Party Relay Service. This service permits hearing- and speech-impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TDD and TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

S2.10 LIFELINE ASSISTANCE PROGRAM

Lifeline Assistance is a government assistance program developed to reduce rates for primary residential telephone service or broadband Internet access service to qualifying subscribers who receive income-based benefits. The Company participates in this program to increase the availability of telecommunications services to all consumers in its serving areas.

A. General

Lifeline Assistance reduces an eligible customer's monthly rates for basic voice telephone service or broadband Internet access service. An eligible customer receives one federally subsidized credit per month toward the cost of voice telephone service or broadband Internet access service.

1. Where available, the broadband Internet access service provides a minimum broadband speed of 15 Mbps downstream/1 Mbps upstream and a minimum usage allowance of 250 Gigabytes per month. Dial-up service and WiFi or similar service that cannot be accessed by subscribers at their residential address does not qualify as a broadband Internet access service for purposes of Lifeline Assistance. See the Company's Price List for a description of broadband service offerings. (C) | (C,N) | (N)

   (a) If minimum broadband speed is not available, the Lifeline discount may be applied to the highest performing generally available residential offering that meets or exceeds 4 Mbps downstream/1 Mbps upstream. (N) | (N)

S2. BASIC LOCAL EXCHANGE SERVICE

S2.10 LIFELINE ASSISTANCE PROGRAM (Cont'd)

B. Regulations

To constitute a qualifying low-income customer eligible to receive Lifeline services, a customer must meet the requirements set forth in either paragraph 1. or 2. below:

1. A customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size;

   (a) For purposes of these rules, "income" means gross income as defined under Section 61 of the Internal Revenue Code, 26 U.S.C. § 61, for all members of the household. This means all income actually received by all members of the household from whatever source derived, unless specifically excluded by the Internal Revenue Code, Part III of Title 26, 26 U.S.C. § 101, *et seq.* (C,N)

   (b) A "household" is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen (18) years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen (18) living with their parents or guardians are considered to be part of the same household as their parents or guardians.

2. Lifeline Assistance is also available to qualified residential customers who participate in one of the following low income assistance programs. A customer will also be considered to be eligible even if he does not personally participate in any of the following programs, so long as an individual who lives in his household participates in at least one of these programs: (T) (T) (C)

   (a) Medicaid
   (b) Supplemental Nutrition Assistance Program (SNAP)
   (c) Supplemental Security Income (SSI)
   (d) Federal Public Housing Assistance (FPHA) (T)
   (e) Veterans and Survivors Pension Benefit (N,D)
   (D)
   (D)

S2. BASIC LOCAL EXCHANGE SERVICE

S2.10 LIFELINE ASSISTANCE PROGRAM (Cont'd)

B. Regulations (Cont'd)

3. In addition to meeting the qualifications provided in paragraph 1. or 2. of this section, in order to constitute a qualifying low-income customer, a customer must not already be receiving a Lifeline service, and there must not be anyone else in the customer's household subscribed to a Lifeline service. (T)

4. Qualifying subscribers must provide the Company with acceptable documentation as proof of their eligibility to receive Lifeline service under the income-based or program-based requirements; the documentation must be securely retained by the Company. If the Company has a reasonable basis to believe that the subscriber no longer meets the qualifying criteria for Lifeline service, the Company must notify the subscriber of impending termination of the subscriber's Lifeline service in writing separate from the subscriber's monthly bill. If the subscriber fails to provide proof of eligibility within thirty (30) days following the Company's written request to the subscriber to recertify eligibility, the credit will be discontinued on the bill and the subscriber will be de-enrolled from the Lifeline program within five (5) business days after the expiration of the subscriber's time to respond to the request. (N,C)

5. If the Company receives notification from the program administrator that the subscriber is receiving Lifeline service from another eligible telecommunications carrier or that more than one member of a subscriber's household is receiving Lifeline service, the subscriber will be de-enrolled from Lifeline Assistance without notice within five (5) business days following the Company's receipt of the program administrator's notification. (T)

6. The Company will confirm a subscriber's continued eligibility to receive Lifeline service on an annual basis by requiring the subscriber to sign a certification as to his/her present qualifications for Lifeline service. The Company must notify the subscriber in writing separate from the subscriber's monthly bill that failure to respond to the recertification request will trigger de-enrollment. If the subscriber fails to provide proof of eligibility within sixty (60) days following the company's written request to the subscriber to recertify eligibility, the credit will be discontinued on the bill and the subscriber will be de-enrolled from the Lifeline program within five (5) business days after the expiration of the subscriber's time to respond to the recertification efforts. (N)

S2. BASIC LOCAL EXCHANGE SERVICE

S2.10 LIFELINE ASSISTANCE PROGRAM (Cont'd)

B. Regulations (Cont'd)

7. A subscriber who requests de-enrollment must be de-enrolled by the Company within two (2) business days after the request.

S2. BASIC LOCAL EXCHANGE SERVICE

S2.10 LIFELINE ASSISTANCE PROGRAM (Cont'd)

B. Regulations (Cont'd)

(D)

(D)

8. The Company will process all applications and apply the appropriate credit on the customer's monthly bill. A secondary service charge is not applicable for existing customers who subscribe to Lifeline Assistance. (T)

S2. BASIC LOCAL EXCHANGE SERVICE

S2.10 LIFELINE ASSISTANCE PROGRAM (Cont'd)

B. Regulations (Cont'd)

9. As a participant in Lifeline Assistance, customers are eligible to receive Toll Limitation Service at no charge for any Lifeline voice telephone service that charges a fee for toll calls, either domestic or international, that is in addition to the monthly price of the customer's Lifeline service. This service will only be provided at the customer's request and is limited to plans that distinguish between local and long-distance calling. (T)

10. Local service deposit requirements will be waived for customers who voluntarily receive Toll Limitation Service. (T)

11. Participants in Lifeline Assistance shall not be disconnected from local voice telephone service for non-payment of long-distance charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of long-distance charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service. (T)

12. Partial payments that are received from Lifeline voice telephone customers will first be applied to local service charges and then to any outstanding long-distance charges. (T)

13. Lifeline subscribers may apply their Lifeline discount to voice telephone service, broadband Internet access service, or a bundle of broadband Internet access service and voice telephone service; and plans that include optional calling features, such as, but not limited to, caller ID, call waiting, voicemail, and three-way calling. The Lifeline discount may also be applied to family shared data plans. The calling plan must be in the name of the eligible subscriber, and a household may receive only one Lifeline supported service. Partial payments from Lifeline subscribers purchasing bundled packages or packages containing optional calling features will first be applied to pay down the allocated price of the Lifeline supported services. (T)

14. The PICC will not be billed to Lifeline customers who subscribe to toll blocking and are not presubscribed to a long-distance carrier. (T)

S2. BASIC LOCAL EXCHANGE SERVICE

S2.10 LIFELINE ASSISTANCE PROGRAM (Cont'd)

(D)

C. Credits (N)

1. Voice Telephone Service

a. The following monthly credit will apply for each customer eligible for Lifeline Assistance who chooses to apply its Lifeline Assistance to voice telephone service.

	Monthly Credit
Federal Credit	$ 9.25

b. Credit amount will not exceed the basic charge for local telephone service, which includes the Subscriber Line Charge, access line and local usage.

c. Pursuant to FCC Rules 47 C.F.R. Section 54.403, stand-alone voice telephone Lifeline support or voice service with broadband below the minimum standards set forth in Section 54.408 of the FCC Rules will be phased out as described below: (N)

(i) Beginning 12/1/2019- the support amount will be $7.25 per month (C)

(ii) Beginning 12/1/2020- the support amount will be $5.25 per month

(iii) Beginning 12/1/2021- the support amount will be $0.00. (See Note 1) (C)

Note 1: The support amount for standalone voice service, or voice service not bundled with broadband which meets the minimum standards set forth in Section 54.408, provided by a provider in a census block will remain at $5.25. (C)(N) (C)(N)

2. Broadband Service (C)(N)

a. The following monthly credit will apply for each customer eligible for Lifeline Assistance who chooses to apply its Lifeline Assistance to broadband service.

	Monthly Credit	
Federal Credit	$ 9.25	(C)(N)

The maximum Lifeline Assistance credit available to Alabama customers is $9.25 per month.

Credit amount will not exceed the basic charge for local telephone service, which includes the Subscriber Line Charge, access line and local usage, or for the Company's listed charge for the subscribed service offering or for similar offerings subscribed to by customers who do not qualify for Lifeline.

This discount is first applied to waive the monthly federal subscriber line charge (End User Common Line charge) if the carrier is receiving Lifeline support for the subscriber's voice telephony service, with the remainder applied to the subscriber's monthly rate for the primary individual line service or primary bundled access line service.

(D)

(D)

BASIC LOCAL EXCHANGE SERVICE

(D)

(D)

S3. RESERVED FOR FUTURE USE (C, D)

(D)

(D)

S3. RESERVED FOR FUTURE USE (C, D)

(D)

(D)

S3. RESERVED FOR FUTURE USE (C, D)

(D)

(D)

S3. RESERVED FOR FUTURE USE
(C, D)

(D)

(D)

S3. RESERVED FOR FUTURE USE (C, D)

(D)

(D)

S3. RESERVED FOR FUTURE USE (C, D)

(D)

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S3. RESERVED FOR FUTURE USE (C, D)

(D)

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S3. RESERVED FOR FUTURE USE (C, D)

(D)

(D)

S3. RESERVED FOR FUTURE USE (C, D)

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S3. RESERVED FOR FUTURE USE (C, D)

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S3. RESERVED FOR FUTURE USE (C, D)

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S3. RESERVED FOR FUTURE USE (C, D)

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S3. RESERVED FOR FUTURE USE (C, D)

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S3. RESERVED FOR FUTURE USE (C, D)

(D)

(D)

S3. RESERVED FOR FUTURE USE (C, D)

(D)

(D)

S3. RESERVED FOR FUTURE USE (C, D)

(D)

(D)

S3. RESERVED FOR FUTURE USE (C, D)

(D)

(D)

S4. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

S4.1 Custom Calling Services 1

S4.2 Toll Restriction Service 3

S4.3 Enhanced Custom Calling Service 4

S4.4 N11 Abbreviated Dialing Codes..... 10 (N)

S4. MISCELLANEOUS SERVICE ARRANGEMENTS

S4.1 CUSTOM CALLING SERVICES

A. Definitions

1. Call Waiting

This feature signals a subscriber talking on his line that another call has been placed to his line. The subscriber may place either call on hold while talking to the other.

2. Call Forwarding

With this feature all incoming calls are forwarded to another telephone number. This arrangement may be activated by dialing a code and the telephone number of the service to which calls are to be forwarded and is deactivated by dialing another number. The Call Forwarding customer is responsible for the payment of any applicable message unit charge or direct distance dialed message toll charge for each call between his Call Forwarding telephone and the telephone to which the call is being forwarded. The charge applies to all calls that are answered at the telephone to which the calls are being forwarded, including person-to-person and collect calls even though they may not be accepted at the answering service.

3. Three-Way Calling

This feature enables a third party to be added to a two-way conversation without operator assistance.

4. Speed Calling

This feature permits up to eight (8) predesignated telephone numbers to be accessed by dialing a one-digit code. Up to 30 predesignated telephone numbers can be accessed by a two-digit code.

5. Call Transfer

This feature permits a customer to transfer incoming calls to another designated telephone number by notifying the telephone company.

6. Direct Connect

This feature will automatically dial a predesignated telephone number after the telephone receiver has been left off-hook for a specific length of time.

S4. MISCELLANEOUS SERVICE ARRANGEMENTS

S4.1 CUSTOM CALLING SERVICES (Cont'd)

B. General

1. Custom Calling Services are furnished subject to the availability of special central office facilities.

2. Custom Calling Services are available to residence and business customers with one party telephone service only.

3. No assurance can be given that transmission will be fully satisfactory during conference and call forwarding calls.

C. Rates

1. The following rates and charges are in addition to all other applicable rates and charges for service furnished.

	Monthly Rate Per C. O. Line Equipped		
	Business	Residence	
a. Call Transfer	$ 5.36	$ 4.02	(T)(I)
b. Call Forwarding	2.82	2.47	| |
c. Three-Way Calling	3.53	3.16	| |
d. Warm Hotline	2.82	2.47	| |
e. Speed Calling 1	2.33	1.76	| |
f. Speed Calling 2	2.82	2.47	(T)(I)

S4.MISCELLANEOUS SERVICE ARRANGEMENTS

S4.2 TOLL RESTRICTION SERVICE

A. General

1. Toll Restriction is a service which enables customers to restrict certain types of outgoing calls from being placed over their exchange lines/trunks. This capability is provided only by means of recorded announcement restriction. It is available to basic exchange customers with Individual Lines Residence or Business Service.

2. Toll Restriction is furnished only from central offices equipped to provide this service and where facilities permit.

3. Subscribing to Toll Restriction does not relieve customers of responsibility for calls charged to their numbers.

4. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of this service, including without limitation, the inability of station users to access the operator for any purpose, or any other restricted codes.

5. Toll Restriction does not provide restriction of non-chargeable calls to Company numbers, such as Repair Service or Public Service Emergency numbers (911).

6. Codes that can be screened are 1+, 0-, 0+, 00-, (1+/0+) 411, 976, NPA 900, 1DDD 01+, 1DDD 011+.

7. The initial request for blocking of 900 and 976 calls is provided at no charge to the customer.

B. Rates

The monthly rate for Toll Restriction Service is $2.12. (I)

S4. MISCELLANEOUS SERVICE ARRANGEMENTS

S4.3 ENHANCED CUSTOM CALLING SERVICE

A. General

Enhanced custom calling service is a group of central office call management features offered in addition to basic telephone service. Enhanced custom calling service consists of the features defined below.

B. Definitions

(T)

1. Auto Call Back

This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

2. Repeat Dialing

Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

3. Priority Call

Priority Call provides a distinctive ringing pattern to the subscribing customer for up to four specific telephone numbers. The customer creates a screening list of up to four telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring. If the customer subscribes to Call Waiting and a call is received from a telephone number on the Call Selector screening list

S4. MISCELLANEOUS SERVICE ARRANGEMENTS

S4.3 ENHANCED CUSTOM CALLING SERVICE (Cont'd)

B. Definitions (Cont'd)

3. Priority Call (Cont'd) (D,T)

while the line is in use, the Call Waiting tone will also be distinctive. When a telephone number on the Priority Call screening list also appears on the Preferred Call Forwarding list, the Preferred Call Forwarding will take precedence. Likewise, when the same number is shown on the Selective Call Rejection list, the call will be blocked. A customer's (T)
line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or an identified telephone number, that represents all the lines in a collection of lines, such as multiline hunt groups.

4. Preferred Call Forwarding

Preferred Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to ten numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list. If the customer also subscribes to Selective Call Rejection and the same (T)
telephone number is entered on both screening lists, the Selective Call (T)
Rejection feature must be deactivated to allow the call to forward. This feature will not work if the calling line is not referenced to and originated by the main telephone number, or an identified telephone number that represents all the lines in a collection of lines such as multiline hunt groups.

(D,T)

5. SELECTIVE CALL REJECTION

This feature provides the customer the ability to prevent incoming calls from up to ten different telephone numbers. A screening list is created by the customer either by adding the last number associated with the line or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time. If the customer also subscribes to Preferred Call Forwarding and/or Distinctive Ringing and the same telephone numbers appear on those screening lists, (T)
Selective Call Rejection will take precedence. This feature will not work if the incoming call is from a telephone number in a multiline hunt group unless the telephone number is the main telephone number in the hunt group, or is telephone number identified.

S4. MISCELLANEOUS SERVICE ARRANGEMENTS

S4.3 ENHANCED CUSTOM CALLING SERVICE (Cont'd)

B. Definitions (Cont'd)

6. Call Trace (D,T)

Call Trace enables the customer to initiate an automatic trace of the last call received. Upon activation by the customer, the network automatically sends a message to the Telephone Company indicating the calling number, the time the trace was activated, and in some locations, the time this feature would be required to contact the appropriate law enforcement official. Only calls from within Enhanced Custom Calling Service equipped offices are traceable using Call Trace. This feature will not work if the incoming call is from a telephone number in a multiline hunt group, unless the telephone number is the main telephone number in the hunt group, or is telephone number identified. In some locations, if the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Call Trace will not record the correct number.

7. Call Selector

Call Selector allows the customer to select up to ten customer telephone numbers from which calls are to be received. All other calls are routed to a recorded announcement that informs the caller that the customer does not wish to receive his call. Call Selector takes precedence over Selective Call Rejection, Preferred Call Forwarding, and Priority Call. (T)
If a calling number is not on the customer's list, no further screening feature is required.

8. Caller ID

This feature enables the customer to view on a customer provided display unit the Directory Number (DN) on incoming telephone calls. When Caller ID is activated on a customer's line, the Directory Numbers of incoming calls are displayed during the first long silent interval of the ringing cycle. Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of this equipment to perform satisfactorily with the network features described herein. If the incoming call is from a caller who subscribes to Teen Service, the telephone number transmitted will always be the main number rather than the Teen Service number. If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for display. If the incoming call originates from a multi-line hunt group, the telephone number transmitted will always be the main number of the hunt group. Caller ID is not available operator handled calls.

S4. MISCELLANEOUS SERVICE ARRANGEMENTS

S4.3 ENHANCED CUSTOM CALLING SERVICE (Cont'd)

B. Definitions (Cont'd)

9. Caller I.D. Blocking - Per Line

This feature enables certain customers as described in S5.7.C.1.c to prevent the transmission of their Directory Number on all outgoing calls placed from the customer's line. Calling Number Delivery Blocking - Per Line is in operation on a continuous basis. If the preassigned access code for Calling Number Delivery Blocking - Per Call is dialed on a line that is provisioned with Calling Number Delivery - Per Line, the Directory Number may be delivered.

10. Caller I.D. Blocking - Per Call

This feature allows a customer to temporarily prevent the transmission of that customer's directory number (DN) and thus control its availability to the called party. The transmission of the Directory Number can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number.

11. Caller I.D. (D,T)

This feature allows a customer to see the name and number of the person or entity calling the customer.

C. Conditions

1. The Following Limitations Apply:

a. Enhanced service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within Enhanced service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of Enhanced service equipped offices.

b. The service will not work on an originating basis with Company provided Public and Semi-Public Telephone Service, toll terminals or trunks.

c. Appropriate service order charges apply except during Company selected periods of special promotion. These charges will apply when the Company is required to restore functions that are disabled by the customer, i.e., reestablished screening lists.

S4. MISCELLANEOUS SERVICE ARRANGEMENTS

S4.3 ENHANCED CUSTOM CALLING SERVICE (Cont'd)

C. Conditions (Cont'd)

2. All Limitations listed in S4.4.C.1. are applicable to the Caller ID feature in addition to the following:

a. The Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-published Listing Service.

b. Calling Number Delivery Blocking - Per Line is available free of charge upon request to domestic violence intervention agencies, state and county departments of human resource shelters, the Attorney General Crime Victim Assistance office, and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line blocking.

c. Calling Number Delivery Blocking - Per Call is provided free of charge subject to availability of facilities where technically feasible. The Company assumes no liability for and will be held harmless from any incompatibility of the customer's provided equipment to perform satisfactorily with the network feature described herein.

S4. MISCELLANEOUS SERVICE ARRANGEMENTS

S4.3 ENHANCED CUSTOM CALLING SERVICE (Cont'd)

D. Rates

1. Residence

	Monthly Rate		
(1) Auto Call Back	$5.63	(T)	(I)
(2) Repeat Dialing	5.63	(I)	
(3) Priority Call	6.30	(T)	(I)
			(D)
(5) Selective Call Rejection	5.63	(T)	(I)
(6) Call Trace	5.63	(T)	(I)
			(D)
(8) Caller ID (per line)	5.63	(I)	
(9) Calling Name/Calling Number Delivery	8.45	(T)	(I)
			(D)
			(D)

2. Business

	Rate		
(1) Auto Call Back	$6.34	(T)	(I)
(2) Repeat Dialing	6.34	|	|
(3) Priority Call	6.30	(T)	(I)
			(D)
(5) Selective Call Rejection	6.34	(T)	(I)
(6) Call Trace	7.04	(T)	(I)
			(D)
(8) Caller ID (per line)	8.45	(I)	
(9) Calling Name/Calling Number Delivery	10.55	(T)	(I)
			(D)
			(D)

S4. MISCELLANEOUS SERVICE ARRANGEMENTS (T)

S4.4 N11 Abbreviated Dialing Codes

A. Description

1. Abbreviated dialing codes enable callers to connect to a location in the phone network that otherwise would be accessible only via a seven or ten-digit telephone number. The network must be pre-programmed to translate the three-digit code into the appropriate seven or ten-digit telephone number and route the call accordingly. For N11 codes, the first digit can be any digit other than 1 or 0, and the last two digits are both 1.

2. The following N11 abbreviated dialing codes were assigned for specific uses by FCC Decisions Nos. 97-51 and 00-256, issued in CC Docket 92-105:

211 - Community Information and Referral Services

311 - Non-Emergency Governmental Services

511 - Traffic and Transportation Information

711 - Telecommunications Relay Service

811 - One-Call Notification Systems

B. Terms and Conditions

1. The offering of these abbreviated dialing codes can be delivered via regular exchange access lines (by individual business line, residential line, PBX trunks, etc.)

2. Access to these abbreviated dialing codes is not available through the following dialing arrangements:

1+
0+, 0- (credit card, third-party billing, collect calls)
101XXXX

Operator assisted calls will not be completed.

S4. MISCELLANEOUS SERVICE ARRANGEMENTS (T)

S4.4 N11 Abbreviated Dialing Codes (Cont'd)

B. Terms and Conditions (Cont'd)

3. The Company will provide only the delivery of the calls. The entity that has been granted authorization to use the N11 abbreviated dialing code will be responsible for providing any announcements and services to the callers.

4. Directory listings may be provided for N11 services under the terms, conditions, and rates specified in Section 10 of this tariff.

5. The N11 subscriber must comply with any orders and rules pertaining to the provisioning of N11 service, as adopted by the FCC in CC Docket 92-105 and any subsequent orders and is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.

6. Calls to the N11 code that translate to a disconnected number will be routed to intercept or a maximum of sixty (60) days when the N11 provider is a Company subscriber.

7. Disputes regarding geographic coverage by two or more N11 subscribers will be referred to the Alabama Public Service Commission.

8. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to-point number.

9. The N11 subscriber should work separately with cellular or wireless companies and competitive local exchange carriers (CLECs) to ascertain whether the CLEC, cellular or wireless customers will be able to reach referral services provided by dialing N11, which is not the responsibility of the Company.

S4. MISCELLANEOUS SERVICE ARRANGEMENTS (T)

S4.4 N11 Abbreviated Dialing Codes (Cont'd)

B. Terms and Conditions (Cont'd)

10. N11 will be provided under the following conditions:

(a) The N11 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.

(b) The N11 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks and patents used in connection with said service.

(c) The N11 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.

(d) Suspension of N11 Service is not allowed.

(e) The N11 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via N11. If requested by the Company, the N11 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's N11 Service.

S4. MISCELLANEOUS SERVICE ARRANGEMENTS (T)

S4.4 N11 Abbreviated Dialing Codes (Cont'd)
B. Terms and Conditions (Cont'd)

10. (Cont'd)

(f) The Company will provide both oral and written notification when a N11 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

11. The following conditions apply if the Nl1 subscriber provides a pre-recorded announcement:

(a) The N11 subscriber will provide the announcements. The Company will provide only delivery of the call.

(b) The provision of access to the N11 network by the Company for the transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.

(c) The N11 subscriber assumes all financial responsibility for all costs involved in providing announcements or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

S4. MISCELLANEOUS SERVICE ARRANGEMENTS
(T)

S4.4 N11 Abbreviated Dialing Codes (Cont'd)

B. Terms and Conditions (Cont'd)

11. (Cont'd)

(d) The N11 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

12. The Company may take all legal and practical steps to disassociate itself from N11 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

13. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the subscriber.

14. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.

C. Rates and Charges

	Nonrecurring Charge
Initial Setup, Per Exchange	$300.00
Subsequent Changes, Per Exchange	$ 50.00

S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

CONTENTS

S5.1 Line Extension Charges 1

S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.1 LINE EXTENSION CHARGES

A. General

1. The Company shall provide tariffed basic telephone service to the premises of a permanent residence within its franchised service territory, if the costs, including, but not limited to costs of facilities, rights-of-way and equipment of providing basic telephone service to the requiring party does not exceed eight thousand dollars ($8,000).

2. Should cost of a new service installation for a permanent resident or business in the Company's franchised service territory exceed eight thousand dollars ($8,000) a customer may request that the Company allocate any unused universal service funds received by the Company which may have been set aside for this purpose. A determination of whether such funds exist shall be made at the sole discretion of the Company. A customer may be required to pay such excess costs pending a final determination of the availability of such funds.

3. Customers who are receiving or who are requesting service shall be deemed to have consented to the reasonable use of their real property to construct, operate, maintain, replace, or enlarge telephone and/or communication lines, overhead or underground, including all conduit, cables, wires, surface testing terminals, markers and other appurtenances under, through, across, and upon any real property or interest therein owned or leased or controlled by said member for the furnishing of telephone or communications service to said customer, or any other customer. Upon request, the customer agrees to execute any easement or right-of-way contract on a form to be furnished by the Company.

4. In all cases of construction on public highway or on private property to serve customers in general, ownership of the poles, conduit, and other plant must be vested either in the Company or some other company with which the Company has joint use arrangement. All plant is maintained and replaced at the expense of the Company.

S6. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

CONTENTS

S6.1 General Regulations 1

S6.2 Connections of Registered Terminal Equipment and Systems ..5

S6.3 Connection of Grandfathered Terminal Equipment and Grandfathered Communications Systems 7

S6.4 Acoustic or Inductive Connections 8

S6.5 Connection of Customer Provided Communications Systems Not Subject to Part 68 of the FCC Rules and Regulations ...8

S6.6 Connection of Customer Provided Terminal Equipment Specifically Excluded From the FCC Registration Program ...9

S6.7 Customer Premises Inside Wire 9

S6.8 Connections of Other Common Carrier Provided Communications Systems 11

S6. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S6.1 GENERAL REGULATIONS

A. General

This section addresses the responsibilities and liabilities of the customer and company where customer provided terminal equipment and communication systems interconnect with the regulated services of the Telephone Company. Customer provided refers to any equipment purchased by the customer or leased by the customer from the deregulated operations of the Telephone Company or from any other provider of such equipment.

B. Responsibility of the Customer

Customer provided communications equipment may be used with the facilities furnished by the Telephone Company for telecommunications services as provided in this Tariff. In all such cases the customer provided communications equipment will be constructed, maintained and operated as to work satisfactorily with the facilities of the Telephone Company.

Where telecommunications service is available under this Tariff for use in connection with customer provided communications systems, the operating characteristics of such equipment or system shall be such as not to interfere with any of the services offered by the Telephone Company. Such is subject to the further provisions that the customer provided equipment or system does not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Telephone Company's service.

Upon notice from the Telephone Company that the customer provided equipment or system is causing or is likely to cause such hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer indemnifies and saves the Telephone Company harmless against claims for infringement of patents arising from combining such equipment or system with, or using it in connection with, facilities of the Telephone Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.

S6. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S6.1 GENERAL REGULATIONS (Cont'd)

C. Responsibility of the Telephone Company

The Company shall not be responsible for the installation, operation or maintenance of any customer provided terminal equipment or communications system. Telecommunications or private line service is not represented as adapted to the use of customer provided equipment or systems and where such are connected to the Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service. Subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the customer provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer provided equipment or systems, or address signaling where such signaling is performed by customer provided signaling equipment.

The Telephone Company will, at a subscriber's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line needed to permit customer provided terminal equipment to operate in a manner compatible with telecommunications or private line service.

The Telephone Company may make changes in its telecommunications or private line services, equipment, operations or procedures, where such action is not inconsistent with Part 68 of the Federal Communications Commission's Rules and Regulations.

If such changes can be reasonably expected to require modification or alteration of customer provided terminal equipment or communications systems or materially affect its performance, the Company will make a reasonable effort to notify the customer in advance, to allow the customer an opportunity to maintain uninterrupted service.

The Telephone Company will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Telephone Company.

S6. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S6.1 GENERAL REGULATIONS (Cont'd)

D. Violation of Regulations

Where any customer provided equipment or system or communication system provided to a customer is used with telecommunications service in violation of any of the provisions in this Tariff, the Telephone Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within 5 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this Tariff. The right of the Telephone Company to terminate service as provided above, includes the right to suspend the service or to disconnect such customer provided equipment or communications system.

E. Hazardous or Inaccessible Locations

Customer provided equipment which serve a location which the Telephone Company considers impracticable to service because of hazard or inaccessibility may be connected with telecommunications service by means of connecting equipment furnished by the Telephone Company.

F. Provisions of Channels and Equipment

When the customer elects to provide his own communications system, it is contemplated that the customer shall provide all station apparatus and associated channels which are a part of the system and which are located on the same customer's premises as the system.

S6. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S6.1 GENERAL REGULATIONS (Cont'd)

G. Recording, Reproducing, and Automatic Answering and Recording Equipment

1. Recording or Two-way Telephone Conversations

Telecommunications and private line services are not represented as adapted to the recording of two-way telephone conversations. Customer provided voice recording equipment may be connected with telecommunications and private line services, in accordance with the provisions in this Tariff, subject to the following conditions:

When recording equipment is in use and is a direct electrical connection with services of the Telephone Company, a recorder tone that is repeated at intervals of approximately fifteen seconds is required except that the recorder tone described is not required:

a. When the equipment will be used by public fire and police departments exclusively for the receipt of intrastate fire and police calls, and attended at all times for such purpose.

b. For Federal Communications Commission licensed broadcast stations for the purpose of recording two-way telephone conversations for broadcast over the air so long as those activities are consistent with the applicable broadcast regulations.

c. When such equipment is used by the United States Department of Defense at command centers for emergency communications transmitted over the Defense Department's private line system when connected to the telecommunications network.

d. For the United States Secret Service of the Treasury Department to record Telephone conversations which endanger the safety and security of the President of the United States, and members of his immediate family.

Customer provided voice recording equipment shall be so arranged that it can be physically connected to and disconnected from Telephone Company facilities and switched on and off.

S6. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S6.2 CONNECTIONS OF REGISTERED TERMINAL EQUIPMENT AND SYSTEMS

A. Customer provided registered terminal equipment, registered protective circuitry, and registered communications systems may be directly connected at the customer's premises to the telecommunications network, subject to Part 68 of the Federal Communication Commission's Rules and Regulations:

1. A customer provided registered key system may be connected directly to the public switched network or behind a Company provided Centrex system provided that the customer provided equipment and the associated customer provided premises wiring are in compliance with Section 68.214 and 68.215 of the FCC's Rules and Regulations.

2. The customer shall notify the Company of each line to which registered equipment is to be connected and shall notify the Company when such registered equipment is permanently disconnected. The customer shall provide the Company the registration number and ringer equivalence number for the registered equipment. The customer is also responsible for specification of the appropriate protective connecting arrangement when other than the standard jack is required. (See FCC Part 68, Section 68.106, Notification to Telephone Company.)

3. The Company is not obligated to provide system and/or terminal equipment or station wiring beyond the point of connection (network interface) with customer provided systems and/or terminal equipment.

B. Premises Wiring Associated with Registered or Grandfathered Communications Systems

1. Premises Wiring is wiring which connects separately housed equipment entities or system components to one another or wiring which connects and equipment entity or system component With the telephone network interface, located at the customer’s premises and not within an equipment housing.

a. Fully protected Premises Wiring is premises wiring which is:

(1) No greater than 25 feet in length (measured linearly between the point where it leaves equipment or connector housings) and registered as a component of and supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used.

S6. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S6.2 CONNECTIONS OF REGISTERED TERMINAL EQUIPMENT AND SYSTEMS (Cont'd)

B. Premises Wiring Associated with Registered or Grandfathered Communications Systems (Cont'd)

(2) A cord which complies with (1) preceding and which is extended once by a registered extension cord. Extension cords may not be used as a substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure.

(3) Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Part 68 of the Federal Communications Commission's Rules and Regulations.

(4) Electrically behind registered equipment, system components or protective circuitry which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.

b. Protected Premises Wiring Requiring Acceptance Testing for Imbalance is premise wiring which is electrically behind registered equipment, system components or circuitry, which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages at the telephone network interface.

c. Unprotected Premises Wiring is all other premise wiring.

2. Customers who intend to connect premise wiring other than Fully Protected Premises Wiring to the telephone network shall give advance notice to the Company in accordance with the procedures specified in Part 68, Section 68.106(c) of the Federal Communication Commission's Rules and Regulations.

S6. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S6.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

A. Direct Connections and Connections Through Connecting Arrangements Provided by the Company

1. If the initial rule compliant connection was made prior to January 1, 1980, grandfathered Terminal Equipment and Grandfathered Communication Systems may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration. The equipment or system may be modified only in accordance with Part 68 of the Federal Communication Commission's Rules and Regulations, subject to the following:

   a. The customer shall notify the Company when grandfathered terminal equipment or a communication system is to be connected. Notification should include a description of the equipment, manufacturer's name, model number and type of equipment and state its previous connection, which qualifies it for continued connection. The customer shall also notify the Company when such communications equipment and systems are to be permanently disconnected.

   b. All connections are made through a network interface agreeable to the Company and the customer.

   c. All such connections shall comply with all the criteria contained in Subpart D of Part 68 of the Federal Communication Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.

S6. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S6.4 ACOUSTIC OR INDUCTIVE CONNECTIONS

A. General

Customer provided voice or data terminal equipment and customer provided communications systems may be acoustically or inductively connected at the customer's premises to the telecommunications network provided the connection is made externally to the network control signaling unit when the unit is Telephone Company provided. The customer provided communications equipment must comply with all the criteria contained in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.

S6.5 CONNECTION OF CUSTOMER PROVIDED COMMUNICATIONS SYSTEMS NOT SUBJECT TO PART 68 OF THE FCC RULES AND REGULATIONS

A. Customer provided communications systems not subject to Part 68 of the Federal Communications Commission's Rules and Regulations may be connected with telecommunications services in accordance with this Tariff. These communications systems (including channels derived from such systems), not exceeding voice grade, may be connected at the customer's premises provided that:

1. Such telecommunications service or customer provided communications system is utilized for the origination or termination of communications at the customer's premises where the connection is made.

2. The connection shall be through a network control signaling unit and connecting arrangement furnished by the Company.

3. The connection shall be made through switching equipment provided either by the customer or by the Company.

4. The provisions relating to minimum protection criteria set forth in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section. As related to minimum protection criteria and when applied to the connection of customer provided communications systems, the term "Customer's premises" shall include any premises on which the customer provided communications system is terminated.

S6. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S6.5 CONNECTION OF CUSTOMER PROVIDED COMMUNICATIONS SYSTEMS NOT SUBJECT TO PART 68 OF THE FCC RULES AND REGULATIONS (Cont'd)

A. (Cont'd)

4. (Cont'd)

Where a telecommunications service is used in the provision of a composite data service for others and connection of such service is made to a communications system provided by a customer and the connection is made through customer provided data switching equipment, the provisions of a. and c. above do not apply.

S6.6 CONNECTIONS OF CUSTOMER PROVIDED TERMINAL EQUIPMENT SPECIFICALLY EXCLUDED FROM THE FCC REGISTRATION PROGRAM

A. Customer provided terminal equipment may be connected at the customer's premises to party line and semipublic coin services of the Company in accordance with the following:

1. The connection of customer provided terminal equipment to services specifically excluded from the Federal Communications Commission's Registration programs shall be through a protective connecting arrangement which must be furnished by the Company.

2. The connection of customer provided communications equipment must comply with all the criteria contained in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.

S6.7 CUSTOMER PREMISES INSIDE WIRE

A. General Regulations

1. Customer premises inside wire and standard jacks associated with residence and business individual line basic local exchange services, as defined elsewhere in this Tariff, may be provided by either the Company on a deregulated basis after January 1, 1987 or the customer.

2. Customer premises inside wire is defined as that wire, including connectors, blocks and jacks, within a customer's premises that extends between the termination of the Exchange Access Line and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the Network Access Line.

S6. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S6.7 CUSTOMER PREMISES INSIDE WIRE (Cont'd)

A. General Regulations (Cont'd)

3. Customer premises inside wire provided by the customer must be installed in accordance with the technical standards and installation guidelines furnished to the Commission by the Company and must comply with the National Electric Safety Code and applicable local codes.

4. Customer premises inside wire provided by the customer may be connected to residence and business individual line basic local exchange service furnished by the Company at a specified network interface.

5. The network interface for the connection of customer premises inside wire consists of a standard modular jack or appropriate device and is provided as part of the network access line. This will be installed inside or outside the customer's premises at location determined by the Company which is accessible to the customer. The normal location will be in close proximity to the protector or entrance facility, whenever practicable.

6. The Company is not obligated to connect telephone instruments and standard modular jacks to customer provided inside wire.

7. Maintenance of customer owned premises inside wire may be performed by either the Company on a deregulated basis after January 1, 1987, or the customer.

B. Responsibility of the Customer

1. When the customer provides the inside wire and standard jacks, the installation must be in accordance with the technical standards furnished to the Commission by the Company.

2. In the event the customer maintains or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property, or death to or injury of the customer or the customer's agent. The customer will save the Company harmless from any and all liability claims, or other damage suits arising out of the customer's wire maintenance activity.

S6. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S6.7 CUSTOMER PREMISES INSIDE WIRE (Cont'd)

C. Responsibility of the Company

1. The Company will make the technical standards and installation guidelines for customer provision of inside wire available to customers at Business office or other designated locations.

D. Violation of Regulations

1. Where customer provided inside wire is a violation of Section 2, the Company will properly notify the customer of the violation and will take such immediate action as is necessary for the protection of the telecommunications network and Company employees.

2. The customer shall discontinue use of the customer provided inside wire or correct the violation and notify the Company in writing that the violation has been corrected within 20 days after receipt of such notice.

3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provision of this Tariff.

S6.8 CONNECTIONS OF OTHER COMMON CARRIER PROVIDED COMMUNICATIONS SYSTEMS

A. General Provision

Communications systems provided by Other Common Carrier hereafter referred to as the OCC, may be connected with the facilities furnished by the company for Exchange, Long Distance Message Telecommunication Service and Wide Area Telecommunications Service as specified in B through H following.

B. Responsibility of the Customer

Where Exchange, Long Distance Message Telecommunications Services and Wide Area Telecommunications Service are available under this tariff for use in connection with OCC provided communications systems, the operating characteristics of such systems shall be such as not to interfere with any of the services offered by the company. Such uses is subject to the further provisions that the OCC provided systems do not endanger the safety of company employees or the public; damage, require change in, or alteration of, the equipment or other facilities unless the change or alteration is specifically permitted under the provisions.

S6. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S6.8 CONNECTIONS OF OTHER COMMON CARRIER PROVIDED COMMUNICATIONS SYSTEMS (Cont'd)

B. Responsibility of the Customer (Cont'd)

of Equipment to Equipments Connections of this tariff; impair the operation of the telecommunications system or otherwise injure the public in its use of company's services.

Upon notice from the company that the OCC provided system is causing or is likely to cause such hazard or interference, the customer shall arrange with the OCC to make such change as shall be necessary to remove or prevent such hazard or interference.

The customer shall be responsible for payment of a Maintenance of Service Charge, as set forth in Service Connection Charges for each repair visit by the company to the premises of the customer where the service difficulty results from the use of equipment, facilities, or services provided by an Other Common Carrier.

C. Network Control Signaling

Satisfactory performance of the telecommunications network requires continuing functional capability of the network control signals and the switching equipment involved. To assure such continuing capability, network control signaling (expect customer provided tone type address signaling through a company provided or OCC provided connecting arrangement) in the furnishing of telecommunications service shall be performed by equipment furnished, installed and maintained by the company or the OCC.

D. Conditions for Connection of Other Common Carrier Provided Communications Systems at the Premises of the Customer

Other Common Carrier provided communications systems (including channels derived from such systems) analog, not exceeding voice or digital, may be connected with Exchange, Long Distance Message Telecommunications Services or Wide Area Telecommunications Service at the premises of the customer, provided that the connection is only made through a Service Terminating Arrangement in one of the following ways:

1. The connection is either through equipment which effects such connection externally to a company provided network control signaling unit by means of an acoustic or inductive connection for transmitting and/or receiving through direct electrical connection in accordance with "b" or "c" below.

S6. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S6.8 CONNECTIONS OF OTHER COMMON CARRIER PROVIDED COMMUNICATIONS SYSTEMS (Cont'd)

D. Conditions for Connection of Other Common Carrier Provided Communications Systems at the Premises of the Customer (Cont'd)

2. Where the connection with the OCC provided communications systems involves direct electrical connection to the facilities furnished by the company for Exchange, Long Distance Message Telecommunications Service, such connection shall be made:

1. Through switching equipment,

2. Through a channel derivation device, or

3. Directly to the Service Terminating Arrangement.

3. Where the connection is made by means of switching equipment provided by the customer, or by means of a channel derivation device provided by the customer, such switching equipment or derivation device, and the facilities provided by the OCC shall be treated as a customer provided communications system and the regulations applicable to the connection of customer provided communications systems shall apply, as set forth in Connections of Registered Equipment and Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems.

4. Connection may be made if the forms of electrical communication are the same and consistent with those for which the company provided service is offered. Connections are not represented as being suitable for satisfactory transmission.

5. The rates and charges for connection with OCC provided communications systems shall be the same as those that would apply if company services were so connected. The rates and charges to the customer are in addition to the rates and charges made be the OCC for the services and channels which it provides.

6. The customer has a requirement to communicate over the WATS line to or from the premises of that customer located in the same state and state subdivision as that for which the WATS initial period rate applies. Other Common Carrier provided communications systems which are connected direct to the Service Terminating Arrangement must terminate only in that WATS same state and state subdivision in terminal equipment or a multiline terminating system.

S6. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S6.8 CONNECTIONS OF OTHER COMMON CARRIER PROVIDED COMMUNICATIONS SYSTEMS (Cont'd)

E. Conditions for Connection of Other Common Carrier Provided Communications Systems at the Premises of the Company

1. Communications Systems (utilizing central office connecting facilities), not exceeding voice grade, provided by an OCC to a customer may be directly connected at the premises of the company with Exchange Service or Long Distance Message Telecommunications Service furnished by the company to the same customer, provided such connections are made through:

   a. Individual exchange lines or PABX trunk exchange lines to permit communications via the OCC provided communications system, to or from the customer's premises located in an exchange foreign to the exchange in which the connection is made.

   b. Centrex control switching equipment furnished in accordance with other provisions of this tariff.

2. Communications Systems (utilizing central office connecting facilities), not exceeding voice grade, provided by an OCC to a customer may be connected at the premises of the company with WATS furnished by the company to the same customer, provided the connection is made through:

   a. Centrex control switching equipment furnished in accordance with other provisions of this tariff.

   b. Common control switching arrangements or a switching center for enhanced private switched communications services in accordance with Section 4 of Tariff F.C.C. No. 260.

   The connections specified above shall be made only if:

   1. The customer has a requirement to originate or terminate communications over the WATS line to or from premises of that customer located in the same state and state subdivision as that for which the WATS initial period rate applies; and

   2. The forms of electrical communications are the same and consistent with those for which the company provided service is provided.

S6. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S6.8 CONNECTIONS OF OTHER COMMON CARRIER PROVIDED COMMUNICATIONS SYSTEMS (Cont'd)

E. Conditions for Connection of Other Common Carrier Provided Communications Systems at the Premises of the Company (Cont'd)

2.) (Cont'd)

3. Channels (utilizing central office connecting facilities), not exceeding voice grade, provided by an OCC, to a customer may be connected with WATS arranged for outward service furnished by the company to the same customer at the WATS central office which normally serves the customer's premises provided that:

a. The customer has a requirement to originate communications over the WATS line from premises of that customer located in the same state and state subdivision as that for which the WATS initial period rate applies;

b. Connection shall be made only if the forms of electrical communications are the same and consistent with those for which the company provided service is offered;

c. Such OCC channel is dedicated to the exclusive use of the WATS customer and is terminated at the premises of the OCC in switching equipment provided by the OCC to the WATS customer as part its authorized domestic switched Private

d. All communications over outward WATS will at the premises of the WATS customer via an access channel to the OCC's switching arrangement. That access channel will be dedicated to the private use of the WATS customer and not used or usable for public communications service.

S6. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S6.8 CONNECTIONS OF OTHER COMMON CARRIER PROVIDED COMMUNICATIONS SYSTEMS (Cont'd)

F. OCC Service

All arrangements for service provided by an OCC shall be made by the customer with that carrier. The furnishing of Exchange service by the company is not a part of a joint undertaking with the OCC.

G. Responsibility of the Company

The Company shall not be responsible for the installation, operation or maintenance of any OCC provided communications equipment or system. Exchange, Long Distance Message Telecommunications Services and Wide Area Telecommunications Service are not represented as adapted to the use of OCC provided or systems and where such equipment or systems are connected to company facilities, the responsibility shall be limited to the furnishing of facilities suitable for Exchange, Long Distance Message Telecommunications Service or Wide Area Telecommunications Service and to maintenance and operation of such facilities in a manner proper for such telecommunications service; subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the OCC provided equipment or system or for the quality of, or defects in, such transmission, or (2) the reception of signals by the OCC provided equipment or system, or (3) network control signaling where such signaling is performed by OCC provided network control signaling equipment.

Where an OCC provided communications system utilizes satellite facilities, or is connected to a communications system which utilizes satellite facilities, the connection of such OCC provided system to WATS may result in the utilization of two or more satellite circuits on the same combined connected facilities. The responsibility of the Company where such a system is connected to WATS shall be limited to the furnishing of facilities in a manner proper for such telecommunications service. Subject to this responsibility, the Company shall not be responsible for the quality of the through transmission of signals on such connection. Except for defects in the WATS, the Company shall not apply any allowance for impaired transmission resulting from such connection to the charges for WATS associated with such connection.

The Company shall not be responsible to the customer or OCC if changes in minimum network protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by an OCC thereof, obsolete or require modification or alteration of such equipment or system, or otherwise affect its use or performance.

6. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S6.8 CONNECTIONS OF OTHER COMMON CARRIER PROVIDED COMMUNICATIONS SYSTEMS (Cont'd)

H. Violation of Regulations

When any OCC provided system is connected to the Exchange, Long Distance Message Telecommunications Service or Wide Area Telecommunications Service, in violation of any of the provisions in Connections of Other Common Carrier Provided Communications Systems, the Company will take such immediate action as necessary for the protection of the network and will promptly notify the customer of the violation. The customer shall discontinue such connection of the equipment or system or correct the violation and shall confirm in writing to the Company within ten days, following the receipt of written notice from the Company, that such connection has ceased or that the violation has been corrected. Failure of the customer to discontinue such connection or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

S7. EMERGENCY SERVICE

CONTENTS

S7.1 Universal Emergency Number Service (911) 1

S7.2 Enhanced Universal Emergency Number Service (911) 4

S7. EMERGENCY SERVICE

S7.1 UNIVERSAL EMERGENCY NUMBER SERVICE (911)

A. General

1. When requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal number "911" for use of Public Safety Answering Points (PSAP's) engaged in assisting local governments in the protection and safety of the general public. Use of the 911 number will provide each caller telephone access to a local PSAP.

2. No charge applies to the calling party for calls placed to the 911 emergency number.

B. Rules And Regulations

1. 911 Service is provided by the Company where facilities and operating conditions permit.

2. This offering is limited to the use of central office number 911 as the universal emergency number and only one 911 service will be provided within any government agency's locality.

3. The 911 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this matter.

4. The service is furnished to municipalities and other government agencies only for the purpose of voice reporting emergencies by the public.

5. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the customer contracting for 911 service. In the event of any interruption of the service, the Company shall not be liable for any loss or damage other than a pro rata allowance to the customer at the tariff rate for the time such interruption is due to the negligence or willful act of the customer of the service.

6. In the white pages of the directory, a seven-digit non-emergency number must be listed along with the 911 number for the participating public agencies.

S7. EMERGENCY SERVICE

S7.1 UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

B. Rules And Regulations (Cont'd)

7. Application for 911 service must be executed in writing by the customer (a municipality, a local government authority or their duly appointed agent). If execution is by an agent, satisfactory evidence of the appointment must be provided in writing to the Company. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.

8. The customer must furnish the Company, in writing, with its agreement to the following terms and conditions:

a. That at least one PSAP will be provided and staffed on a 24 hour coverage basis.

b. That the customer accepts responsibility for dispatching, or having others dispatch police, fire, ambulance or other emergency services as required, to the extent as such services are reasonably available.

c. That the customer will subscribe to a sufficient number of interoffice and 911 exchange lines to adequately handle incoming calls as determined by the Company but in all cases subject to a minimum of two lines required at any point in the 911 network including the 911 exchange lines terminated at the PSAP.

d. That the customer will subscribe for additional local exchange service at the PSAP location for administration purposes, for placing of outgoing calls and for receiving other emergency calls including any which may be relayed by Company operators.

C. Basic 911

1. Definition Of Service

A Basic 911 (B911) system includes the Company provision of the 911 code or the opening of this code to the exchange network in those central offices that fall within the boundaries of the municipalities or other governmental bodies township, county, etc.) that subscribe for B911 service. The other components of a B911 system include the customer-provided station equipment at the PSAP and the one-way incoming 911 exchange lines. Basic 911 cannot be provisioned with any Caller ID service arrangements.

S7. EMERGENCY SERVICE

S7.1 UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

C. Basic 911 (Cont'd)

2. Rates And Charges

a. Messages

No charge applies to the calling party for calls placed to the 911 emergency number.

b. 911 Exchange Lines

Filed rates as found elsewhere in this Tariff, for Flat or Measured Rate Business Lines as appropriate will apply for 911 exchange lines (answering) that terminate at PSAP's. The monthly rate for the exchange line is the rate applicable for the exchange in which the central office originating the 911 exchange line is located.

c. Dedicated Facilities

When dedicated-direct arrangements are provided from exchanges other than that in which the PSAP is located due to the customer's request, or when dedicated-direct arrangements are provided from exchanges that do not have local calling to the exchange in which the PSAP is located, charges for Foreign Exchange or Foreign Central Office Service will apply.

d. Inter-Office Lines

Non-dedicated lines required between central offices are provided at no charge when the central offices involved are located in exchanges which have local calling to the exchange in which the PSAP is located.

e. Access to Interexchange Carriers and Company tie lines, private lines, extension lines and other such channels connecting a PSAP to various agencies such as police, fire or ambulance service, are provided at filed tariff rates for such channels and facilities as specified in this and other appropriate Tariffs.

S7. EMERGENCY SERVICE

S7.2 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

A. General

1. Enhanced Universal Emergency Number Service, also referred to as Enhanced 911 Service or E911, is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. E911 Service requires the interaction of two distinct services: the functions provided via network-related "Service Features", and those associated with customer premises terminal equipment (PSAP equipment). "Service Features" is a regulated offering of the Local Exchange Company only, and rates and charges for same are included herein. PSAP equipment may be provided by the Company or other vendors. While the functionality of PSAP equipment is regulated by the terms and conditions set forth by the Alabama Public Service Commission, rates and charges for such equipment are subject only to economic market forces, and are therefore excluded.

2. Enhanced 911 Service is offered subject to availability of facilities.

3. The E911 customer may be a municipality, other state or local governmental unit, an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated, or an authorized reseller. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the telephone central office areas arranged for 911 calling.

B. Definition Of Terms

ADDITIONAL E911 EXCHANGE LINE - Additional terminating line at a PSAP that may be ordered by the customer as an optional feature.

ALTERNATE ROUTING (AR) - A feature provided to allow E911 calls to be routed to a designated alternate location if:

1. all E911 exchange lines to the primary PSAP are busy, or
2. the primary PSAP closes down for a period.

This is a standard feature of E911 Service.

S7. EMERGENCY SERVICE

S7.2 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Cont'd)

B. Definition Of Terms (Cont'd)

AUTOMATIC LOCATION IDENTIFICATION (ALI) - A feature by which the name and address associated with the calling party's telephone number (identified by ANI as defined following) is forwarded to the PSAP for display. Multiple station lines with the same ANI will be identified with the address associated with that ANI. No ALI data is provided when a call is sent to Default Routing (DR). In the case of 911 calls from subscribers of wireless carriers that are interconnected to BellSouth's 911 Control Office and primary and/or secondary PSAPs equipped with data communications links to BellSouth's ALI database, these Wireless 911 calls will be delivered with a version of the ALI feature that includes certain carrier identification, cell tower or antenna array descriptive data as agreed to by the customer and the wireless carrier, and the wireless subscriber's call-back number. This information is consistent with the requirements of FCC Order 94-102 for Phase I Wireless 911 interconnection. The customer is required to make any changes in the MSAG needed to accommodate the wireless carriers' loading of their respective Pseudo-ANI (P-ANI) records into BellSouth's 911 database management system when P-ANI records are associated with towers and/or antennas located in the customer's jurisdiction.

AUTOMATIC NUMBER IDENTIFICATION (ANI) - A feature by which the calling party's telephone number is forwarded to the E911 Control Office and to the PSAP's ANI/ALI controller.

CENTRALIZED AUTOMATED MESSAGE ACCOUNTING (CAMA) MF SIGNALING - A signaling protocol for sending 8 digits of ANI from the 911 tandem to the PSAP.

DATA MANAGEMENT SYSTEM (DMS) - A system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) and ALI features.

DEFAULT ROUTING (DR) - A feature activated when an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP. This is a standard feature of E911 Service when the service is equipped for Selective Routing.

EMERGENCY SERVICE

S7.2 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Cont'd)

B. Definition Of Terms (Cont'd)

EMERGENCY COMMUNICATIONS DISTRICT (ECD) - An area composed of the territory lying wholly within a municipality or of any part or all of the territory lying wholly within a county, created by the governing body of the municipality or the county by passage of a resolution or ordinance in accordance with the State Code of Alabama, 1975, Volume 10, Title 11, Chapter 98.

EMERGENCY SERVICE NUMBER (ESN) - A number that defines the set of emergency services (e.g. police, fire, hospital) within a particular district or zone. An ESN is associated with the primary PSAP and possibly one or more secondary PSAPs.

END OFFICE - The Central Office(s) in the E911 System which receives originating E911 calls.

ENHANCED 911 (E911) CONTROL OFFICE - The office providing tandem switching capability for E911 calls. It controls switching of ANI information to the PSAP and also provides the SR feature, standard ESS Speed Calling features, Call Transfer capability and certain maintenance functions for each PSAP.

ENHANCED 911 SERVICE AREA - The geographic area in which the customer will respond to all E911 calls and dispatch appropriate emergency assistance.

ENHANCED MF SIGNALING (EMFS) - A signaling protocol for sending 10 or 20 digits of ANI from the 911 tandem to the PSAP. EMF Signaling is required when five or more area codes are served by a single 911 tandem.

FORCED DISCONNECT - A function of the E911 Central Office trunk circuit which enables the PSAP attendant to release a connection even though the calling party has not hung up. This feature prevents the jamming of the E911 exchange lines and is a standard feature of E911 Service.

MANUAL TRANSFER - A feature that enables the PSAP attendant to transfer an incoming E911 call by dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling Code. Manual Transfer is associated with the E911 trunk and is a standard feature of E911 Service.

S7. EMERGENCY SERVICE

S7.2 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Cont'd)

B. Definition Of Terms (Cont'd)

MASTER STREET ADDRESS GUIDE (MSAG) - A listing of all streets and house number ranges within a 911 service area. The streets and address ranges are assigned selective routing codes, or emergency service numbers (ESNs), to enable proper routing of 911 calls.

PUBLIC SAFETY ANSWERING POINT (PSAP) - An answering location for 911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; Secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call. PSAPs are staffed by employees of public service agencies such as police, fire or emergency medical or by employees of a common bureau serving a group of such entities.

SELECTIVE ROUTING (SR) - A feature that routes an E911 call from a central office to the designated primary PSAP based upon the identified number of the calling party.

SERVING CENTRAL OFFICE - The central office from which a PSAP, either primary or secondary, is served.

UNIVERSAL EMERGENCY NUMBER SERVICE – A telephone exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAPs established and operated by the customer. The lines and the equipment specified in this Tariff section that are associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls are included.

WIRELESS CARRIER - A person or entity who provides Commercial Mobile Radio Service (CMRS). The term wireless carrier includes service provided by any wireless real-time, two-way voice communication device, including radio-telephone communications used in cellular telephone service, personal communication service (PCS), or the functional or competitive equivalent. The term does not include service providers whose customers do not have access to 911 or a 911-like service.

S7. EMERGENCY SERVICE

S7.2 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Cont'd)

C. Rules And Regulations

1. This service is limited to the use of central office telephone number 911 as the universal emergency telephone number. Only one E911 service will be provided within any government agency's locality.

2. The 911 emergency telephone number is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this number. The public safety agencies will subscribe to other exchange telephone service as provided in other sections of this Tariff.

3. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.

4. E911 Service is classified as Business Exchange Service and is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.

5. E911 Service is provided solely for the benefit of the customer operating the PSAP as an aid in handling assistance calls in connection with fire, police and other emergencies. The provision of E911 Service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any relationship with or any Company obligation direct or indirect, to any third person or legal entity other than the customer.

6. The Company does not undertake to answer and forward E911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.

7. Temporary suspension of service is not provided for any part of the E911 Service.

8. Central offices that are not currently equipped to transmit ANI will not be modified to provide ANI just for E911 Service. When the Selective Routing feature is provided, in such circumstances, Default Routing and central office identification will be provided in lieu of Selective Routing and ANI Display.

9. The Company's entire liability to any person for interruption or failure of E911 Service shall be limited to the terms set forth in this section and other sections of this Tariff.

S7. EMERGENCY SERVICE

S7.2 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Cont'd)

C. Rules And Regulations (Cont'd)

10. The rates charged for E911 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.

11. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures, or malfunctions of this service or any part thereof shall not exceed the greater of $50.00 or an amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credit which may be given for an out-of-service condition.

12. It will be the intent of the Company to provide facilities designed to provide a selective call rejection probability of one call per hundred during normal busy hours for E911 Service. (T)

13. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all E911 calls that originate from telephones served by central offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.

14. Application for E911 service must be executed in writing by each customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer. A negotiated date will be agreed upon with the customer. Should the customer choose to delay the original cut date by more than three months and the system is available for cut, installation charges may be charged effective with the originally scheduled date. Further, the cut date will be renegotiated so as not to interrupt other scheduled cutovers. When an order for E911 Service and facilities or requests for additions, rearrangements, relocations or modifications of service and equipment are cancelled in whole or in part, the customer is required to reimburse the Company for all expenses incurred in handling the request before notice of cancellation is received. Such charges, however, are not to exceed.

S7. EMERGENCY SERVICE

S7.2 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Cont'd)

C. Rules And Regulations (Cont'd)

14. (Cont'd)

all charges which would apply if the work involved in complying with the request had been completed. At least one local law enforcement agency must be included among the participating agencies in any E911 offering.

15. Any terminal equipment used in connection with E911 Service, whether such equipment is provided by the Company or the customer, shall be configured so that it is unable to extract any information from the Data Management System other than information relating to a number identified through the ANI feature as the source of an in-progress 911 call and must comply with the guidelines for such equipment adopted by the Alabama Public Service Commission.

16. The customer must furnish the Company its agreement to the following terms and conditions.

a. That all E911 calls will be answered on a 24-hour day, seven-day week basis.

b. That the customer has responsibility for dispatching the appropriate emergency service vehicles within the E911 Service area, or will undertake to transfer all E911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.

c. That the customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the E911 PSAP by calling parties.

d. That the customer will subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving other calls.

e. That the customer will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming E911 lines recommended by the Company to be installed.

S7. EMERGENCY SERVICE

S7.2 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Cont'd)

C. Rules And Regulations (Cont'd)

17. When the Selective Routing feature is provided, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire and emergency medical agencies or any other appropriate agencies responsible for providing emergency service in the E911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Company. The customer will associate these ESNs with street address ranges or other mutually agreed upon routing criteria in the E911 serving area. These ESNs will be carried in the Data Management System (DMS) to permit routing of E911 calls to the primary and secondary PSAPs responsible for handling of calls from each telephone in the E911 serving area. The Company may assist the customer through the provision of information from its records concerning the names, telephone numbers and service addresses of subscribers within the customer's E911 serving area. The following terms define the customer's responsibility in providing information to the Company.

    a. Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed upon routing criteria shall be furnished by the customer to the Company prior to the effective date of service.

    b. After establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file, and to advise the Company of any changes in street names, establishment of new streets, closing and abandonment of streets, changes in police, fire, emergency medical or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of E911 calls to the proper PSAP.

    c. The Company will provide to the customer on request a complete written copy of the master address file to permit the customer to verify the accuracy of the police, fire, and emergency medical PSAP routing designations.

    d. Changes, deletions and additions which the customer desires to have made in the master address file should be submitted on an "as occurred" basis.

S7. EMERGENCY SERVICE

S7.2 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Cont'd)

C. Rules And Regulations (Cont'd)

17. (cont'd)

e. The Company will furnish a written copy of the transaction to the customer for verification showing each change, deletion and addition to the master address file.

18. Emergency Service Numbers (ESNs) are only available as part of the Selective Routing feature. Single and Multi-PSAP customers who desire to use ESNs for administrative purposes may do so as long as they subscribe to Selective Routing. Administrative ESNs can only be used to identify a unique set of responding agencies. For the purposes of this Tariff, a responding agency is defined as a municipality's police, fire, emergency medical service or other appropriate agency. ESNs will not be assigned to specific police precincts, fire stations, emergency medical zones, etc. ESNs will not be assigned to allow wireless pseudo-ANIs of multiple Emergency Communications Districts (ECDs) to be aggregated for auditing and billing purposes under a single ECD.

19. The customer is responsible for preparing a map with a complete list of road names and another map that identifies jurisdictional boundaries. This includes the naming and/or renumbering of streets and the assignment of numbers for previously unnumbered property. This information is then merged with Company records to form the initial Master Street Address Guide (MSAG). The customer is provided prints of the MSAG for verification and correction purposes at various intervals in the creation process. The Company may assist the customer through the provision of information from its records concerning the names, telephone numbers and service addresses of subscribers within the customer's serving area.

20. The following terms define the customer's responsibilities with respect to any information provided by the Company to the customer concerning the Company's subscribers and/or with respect to geographical information or maps:

a. Such information shall be used by the customer solely for the purpose of aiding the customer in more accurately identifying, updating and/or verifying the addresses of subscribers within the customer's E911 serving areas in connection with the customer's provision of E911 services.

S7. EMERGENCY SERVICE

S7.2 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Cont'd)

C. Rules And Regulations (Cont'd)

20. (Cont'd)

b. Customer shall strictly limit access to the information to those authorized employees of the customer with a need to know and those employees actually engaged in the provision of emergency assistance services.

c. Customer shall use due care in providing for the security and confidentiality of the information.

d. Customer shall make no copies of the information except as may be essential for the verification of emergency assistance services.

e. As soon as customer has completed using the information for the purposes authorized in the Tariff or upon the request of the Company, customer shall return all information and all copies of information to the Company or certify that the information has been destroyed.

21. Each customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, and other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person: (1) for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others, and which arises out of the negligence or other wrongful act of the Company, the customer, its user agencies or municipalities or employees or agents of any one of them, or (2) for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone number used by the party or parties accessing 911 service hereunder, or (3) arising out of any act or omission of the customer, in the course of using services provided pursuant to this Tariff.

S7. EMERGENCY SERVICE

S7.2 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Cont'd)

D. Service Features

1. E911 Service is available in five service feature offerings.

   a. Automatic Number Identification (ANI)

      Charges are based on the total number of access lines served by the local switching offices equipped for ANI only.

   b. Selective Routing (SR)

      Charges are based on the total number of access lines served by the local switching offices equipped for SR only.

   c. Automatic Number Identification and Selective Routing (ANI/SR)

      Charges are based on the total number of access lines to which both ANI and SR applies.

   d. Automatic Number Identification and Automatic Location Identification (ANI/ALI)

      Charges are based on the total number of access lines served by the local switching office equipped for ANI and ALI but not SR.

   e. Automatic Number Identification, Automatic Location Identification and Selective Routing (ANI/ALI/SR)

      Charges are based upon the total number of access lines to which ANI, ALI, and SR apply. When SR is introduced, different features may be applied to the SR subsets without being applied to the total access lines served by the local switching office. Thus, where two jurisdictions are served by a local switching office each jurisdiction may select a different feature combination as long as SR is one of the features.

2. The service feature offerings include provision of E911 Exchange Lines to all primary PSAPs and to secondary PSAPs that are equipped to display ANI information. The number of lines to a PSAP will be determined by the Company based upon anticipated call volumes. Secondary PSAPs that do not meet these specifications will receive calls on a transfer basis over the exchange network.

S7. EMERGENCY SERVICE

S7.2 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Cont'd)

D. Service Feature (Cont'd)

3. The following standard features are included with each of the service offerings:

- Forced Disconnect
- Alternate Routing (Night Service)[1]
- Speed Calling
- Central Office Transfer Arrangements
- Default Routing

E. Rates and Charges

1. A Service Ordering Charge - premises visit not required will be applied on a per service order basis.

2. Messages

a. The calling party is not charged for calls placed to the 911 number.

b. Charges for toll messages transferred over exchange facilities from a PSAP are billed according to rates applicable from the central office serving the PSAP initiating the transfer to the point of termination of the transfer.

3. Service Features

a. Rounded to nearest 1000 access lines per service feature per Company (excluding WATS terminations). This count is based upon the number of access lines in service at the time service is established. The count will be adjusted annually for purposes of updating customer billing. For each Service Feature, where the count of access lines has been adjusted upward, only monthly recurring rates apply for each 1000 access lines so adjusted (after rounding).

1 Night service is implemented by employing a private line circuit between the E911 control office and the PSAP. This circuit will be billed at rates specified in the Private Line Service Tariff.

S7. EMERGENCY SERVICE

S7.2 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Cont'd)

E. Rates and Charges (Cont'd)

3. Service Features (Cont'd)

(1) Per 1000 Access Lines Served

	Nonrecurring Charge	Monthly Rate
(a) Automatic Number Identification	$370.00	$38.50
(b) Combined Automatic Number Identification and Selective Routing	$3,190.00	$115.00
(c) Combined Automatic Number and Location Identification	$3,290.00	$145.00
(d) Combined Automatic Number and Location Identification and Selective Routing	$3,290.00	$150.00

b. Optional additional E911 Exchange Line terminating at PSAP

(1) The monthly rate for business individual line with grouping is applicable.

	Nonrecurring Charge	Monthly Rate
(a) Each	$85.00	$-

4. Service Features for Access Lines in a Jointly Provided System.

a. Where the Independent Company, other Local Exchange Company, or Wireless Carrier chooses to directly bill the E911 subscriber for its services, the following rates apply. These rates include the provision of the E911 control office and the control office to PSAP trunks.

(1) Per 1000 access lines served

(a) Combined Automatic Location Identification and Selective Routing $2,655.00
$97.00

(b) Selective Routing $2,625.00
$77.00

5. Enhanced Multi-Frequency Signaling $--- $---

S8. GENERAL RULES AND REGULATIONS

CONTENTS

		Sheet No.
S8.1	APPLICATION OF REGULATIONS.....	1
S8.2	USE OF SERVICE.....	1
S8.3	ESTABLISHMENT AND FURNISHING OF SERVICE....	6
S8.4	ESTABLISHMENT AND MAINTENANCE OF CREDIT....	11
S8.5	OBLIGATION AND LIABILITY OF THE COMPANY....	14
S8.6	LIMITATIONS AND USE OF SERVICE.....	18

S8. GENERAL RULES AND REGULATIONS

S8.1 APPLICATION OF REGULATIONS

A. The regulations set forth herein apply to intrastate services and facilities furnished within the State of Alabama by Pine Belt Telephone Co., Inc. hereinafter referred to as the Company, subject to the jurisdiction of the Alabama Public Service Commission. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

S8.2 USE OF SERVICE

A. Abuse or Fraudulent Use of Service

1. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the Service. Abuse or fraudulent use of service includes:

   a. the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for service;

   b. rearrangement of, tampering with or connection of equipment to the facilities of the Company to obtain, to attempt to obtain or to assist others to obtain service without payment (in total or in part) of regular charges for the service.

   c. false representation, scheme, trick or device whatsoever intended to avoid payment (in total or in part) of regular charges for the service;

   d. the use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another;

   e. the use of profane or obscene language;

S8. GENERAL RULES AND REGULATIONS

S8.2 USE OF SERVICE (Cont'd)

A. Abuse or Fraudulent Use of Service (Cont'd)

1. (Cont'd)

f. the use of the service in such manner as to interfere unreasonably with the use of the service by one or more other customers;

g. the impersonation of another;

B. Use of Service for Unlawful Purposes

The service is furnished subject to the condition that it shall not be used for any unlawful purpose.

C. Use of Customer Service

Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the customer, his family, employees, or business associates, or persons residing in the customer's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer service or to permit such service to remain on premises of a public or semipublic character when the station is so located that the public in general, or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided the instrument is so located that it is not accessible for public use.

D. Minimum Contract Period

1. Except as specified elsewhere in this Tariff, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration each month is considered to have 30 days.

S8. GENERAL RULES AND REGULATIONS

S8.2 USE OF SERVICE (Cont'd)

D. Minimum Contract Period (Cont'd)

2. The Company may require a contract period longer than one month at the same location in connection with special types or arrangements of equipment or for unusual construction necessary to meet specific demands for service.

E. Termination of Service

1. By the Company

a. The Company may refuse to furnish, or may terminate the service and remove its equipment under the following circumstances, provided suitable notice has been given to the customer:

(1) upon the continuance of any unpaid regulated amount due for a period of 5 days following temporary suspension;

(2) upon the continuance of any unauthorized attachment as stated elsewhere in this tariff.

(3) upon objection to the furnishing of a service made in writing by or on behalf of any governmental law enforcement agency acting within its jurisdiction, on the grounds that such service is, or will be, used for an illegal purpose;

(4) upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property, or service;

(5) upon a violation of any of the regulations governing the furnishing of a service.

S8. GENERAL RULES AND REGULATIONS

S8.2 USE OF SERVICE (Cont'd)

E. Termination of Service (Cont'd)

2. At Customer's Request

a. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.

b. Where a contract for service with a one month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified, is applied if all or a portion of the facilities have been installed.

c. No minimum or termination charge will apply (unless otherwise stated specifically in this Tariff) where a new customer takes over the service of the former customer provided the service is to be furnished at the same location without interruption and that the new customer assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new customer.

d. No minimum or termination charge will apply in the event the service is terminated because of condemnation, destruction, or damage to property by fire or other cause, beyond the control of the customer.

F. Resale of Service

The resale of any service, provided by the Company is not permitted except as provided elsewhere in this Tariff or as specifically authorized by the Company.

S8. GENERAL RULES AND REGULATIONS

S8.2 USE OF SERVICE (Cont'd)

G. Alabama Relay Center Restrictions

1. The following calls may not be placed through the Alabama Relay Center:

   . Calls to 976, 900, or 700 numbers.
   . Calls to time or weather recorded messages.
   . Calls to other informational recordings.
   . Station sent paid calls from coin telephones.
   . Operator handled conference service and other teleconference calls.
   . All calls billed to Cards (i.e., Credit Cards and Calling Cards) other than those issued by the LEC.

2. The Company will not transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections. Employees of the Company are forbidden to accept either oral or written messages to be transmitted over the facilities of the Company, except where the Company transmits messages for Telecommunications Devices for the Deaf (TDD).

3. Where the Company transmits messages through the Alabama Relay Center, the Company shall not be liable for errors in translating, transmitting, receiving or delivering messages by telephone, TDD or any other instrumentality over the facilities of the Company, connecting utilities or through the Alabama Relay Center, in the absence of gross negligence or willful misconduct.

S8. GENERAL RULES AND REGULATIONS

S8.3 ESTABLISHMENT AND FURNISHING OF SERVICE

A. Applications for Service

1. Applications for service may be made orally or in writing.

2. Any change in rates or regulations prescribed by the Alabama Public Service Commission modifies the terms and regulations of contracts to the extent of such change.

3. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.

4. If telephone service is established and it is subsequently determined that either condition in 3 above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

B. Application of Business Rates

1. Business rates apply in offices, stores, factories, and all other places of a strictly business nature.

2. In boarding houses (except as noted elsewhere) offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private, or parochial schools, or colleges, hospitals, libraries, churches, college fraternity houses, and other similar institutions (but excluding dormitory rooms at such schools or colleges).

S8. GENERAL RULES AND REGULATIONS

S8.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

B. Application of Business Rates (Cont'd)

3. At residence locations when the customer has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising, either by business cards, newspapers, hand bills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephones during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.

4. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

5. At residence locations, when a telephone station or extension bell is located in a shop, office, or other place of business.

6. At any location where the listing of service at that location indicates a business, trade, or profession, except as specified below.

C. Application of Residence Rates

1. Residence rates apply in private residences where business alphabetical or classified telephone directory listings are not provided.

2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business telephone directory listings are not furnished.

S8. GENERAL RULES AND REGULATIONS

S8.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

C. Application of Residence Rates (Cont'd)

3. In the places of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the customer does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office of any of this group of persons, provided the office is located in the customer's residence and is not part of an office building. In any of such cases the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply.

4. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

D. Advance Payments

1. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or service charges which may be applicable, in addition to such special construction and installation charges as are to be borne by the applicant. The amount of the advance payment is credited to the customer's account on the first bill rendered.

2. Federal, State Or Municipal governmental agencies may not be required to make advance payments.

S8. GENERAL RULES AND REGULATIONS

S8.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

E. Customer Billing

1. The customer is responsible for all charges in conjunction with the services furnished him including collect toll messages which have been accepted at the customer's telephone.

2. Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to Governmental agencies.

3. Bills are due when rendered unless otherwise specified on the bill and may be paid at any business office of the Company or at any agency authorized to receive such payments.

4. For billing purposes each month is presumed to have thirty days.

5. Retroactive billing adjustments will not be made for a period exceeding three years.

6. The Company may temporarily suspend service in the event the customer fails to pay any regulated amount due. Such suspension shall not be made until at least five days following written notification to the customer of the intention to suspend service.

7. A late payment charge of 1 1/2 percent applies to each subscriber's bill (including amounts billed in accordance with the Company's Billing and Collection Services) when any undisputed portion of a previous month's bill has not been paid in full by the subsequent billing date. The 1 1/2 percent charge is applied to the total amount carried forward and is included in the total amount due on the subscriber's current bill.

S8. GENERAL RULES AND REGULATIONS

S8.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

F. Telephone Numbers

1. The customer has no property right to the telephone number nor any right to continuance of service through any particular central office.

2. The Company reserves the right to change the customer's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

G. Alterations

The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitate changes in the Company's equipment; and the customer agrees to pay the Company's current charges for such changes.

S8. GENERAL RULES AND REGULATIONS

S8.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT

A. Establishment of Credit

1. The Company is not obligated to establish, furnish or continue to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. In order to insure the payment of all charges due for its service, the Company may require any customer to establish and maintain his credit in one of the following ways:

   a. By furnishing acceptable credit references to the Company.

   b. By providing a suitable guarantee in writing, in a form prescribed by the Company.

   c. By means of a cash deposit.

2. The Company shall be the sole judge as to whether or not the references or guarantee in writing are acceptable.

B. Deposits

1. The Company may, when in its judgment such deposit is necessary, require at any time, from an applicant, or subscriber, a cash deposit intended to guarantee payment of the current bills for telephone service. Such deposit shall not exceed the monthly amount for local exchange service and other monthly charges added to twice the estimated monthly toll charges. Interest shall be paid by the Company upon such deposit at the rate prescribed by the Public Service Commission. Interest shall be payable for the time such deposit was held by the Company and the customer was served by the Company, unless such period be less than 30 days.

S8. GENERAL RULES AND REGULATIONS

S8.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

B. Deposits (Cont'd)

2. The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of the bills upon presentation by the Company, and providing for the discontinuance of service for nonpayment of any regulated sum due the Company for telephone service.

3. Ordinarily deposits will be secured only from those of unknown financial responsibility who are unable or unwilling to furnish satisfactory credit references and from those having unsatisfactory references and/or previous performance records.

C. Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to maintain credit, as specified above, following five days after the Company has served or mailed notice requiring the customer to do so.

D. Restoration Charge

Where service has been discontinued for failure to maintain credit as specified above, appropriate service charges will be made and collected by the Company.

E. Adjustments for Local Taxing Authority Payments

1. In the event a municipality imposes, collects or receives from the Company any license, occupational, franchise, privilege, inspection, or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so much of the aggregate amount of such tax or fee will be billed, insofar as practical, pro rata to the customers receiving exchange service within such municipality.

S8. GENERAL RULES AND REGULATIONS

S8.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

E. Adjustments for Local Taxing Authority Payments (Cont'd)

2. In the event a county or other local taxing authority, excluding municipalities, imposes, collects or receives from the Company any license, occupational, franchise, privilege, inspection or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits or other facilities, or otherwise, the amount of such tax or fee will be billed, insofar as practical, pro rata to the customers receiving exchange service within such county or territory of other local taxing authority.

Note: Nothing in this tariff shall prohibit the billing to customers of the amount of any tax or fee imposed by a county or other local taxing authority at the time of the filing of this tariff.

S8. GENERAL RULES AND REGULATIONS

S8.5 OBLIGATION AND LIABILITY OF THE COMPANY

A. Undertaking of the Company

The Company does not undertake to transmit messages, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in this Tariff.

B. Provision of Equipment

1. All equipment necessary for the provision of a given service will be furnished by the Company on a deregulated basis or by the customer except as provided elsewhere in this tariff. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer on his premises in suitable outlets when required.

2. No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company; whether physically, by induction, acoustically or other; except as provided in this Tariff or as otherwise authorized in writing by the Company. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same or to terminate the service.

3. The provisions of the preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company provided any such device so used does not:

   a. endanger the safety of Company employees or the public;

   b. damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff;

   c. interfere with the proper functioning of such equipment or facilities;

S8. GENERAL RULES AND REGULATIONS

S8.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

B. Provision of Equipment (Cont'd)

3. (Cont'd)

d. impair the operation of the communication system;

e. otherwise injure the public in its use of the Company's services.

4. Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of a recording device or of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

5. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, towns, or villages along the right-of-way) owned or controlled by such company and extending between or beyond exchange areas of the Telephone Company, may be connected with deregulated Private Branch Exchange, station, or regulated private line facilities furnished by the Telephone Company, subject to terms and conditions found elsewhere in this tariff or in the Company's price list, as applicable.

C. Furnishing of Service

The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

S8. GENERAL RULES AND REGULATIONS

S8.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

D. Maintenance and Repair

1. All costs associated with the maintenance and repair of regulated services furnished by the Company will be borne by the Company, except as specified elsewhere in this Tariff.

2. The Company will be reimbursed for any loss or damage to its facilities on the customer's premise resulting from intentional destruction or any other cause, except from fire or unavoidable accidents.

3. Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

E. Liability

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occurs.

2. The customer indemnifies and saves the Company harmless against the following:

a. Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.

b. Any accident, injury, or death occasioned by its equipment or facilities, when such is not due to negligence of the Company.

S8. GENERAL RULES AND REGULATIONS

S8.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

E. Liability (Cont'd)

c. Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

d. Liability for failure to provide service.

e. Liability for telephone directories is covered next in this section under Directories.

F. Directories

1. The Company will furnish to its customers, without charge, a directory for each access line. Additional directories will be furnished at the discretion of the Company at rates specified in the National Directory Price List.

2. Directories regularly furnished to customers shall remain the property of the Company. No binder, holder, or auxiliary cover, except as provided or authorized by the Company shall be used in conjunction with any directory furnished by the Company.

3. No liability for damages arising from errors in or omissions of directory listings, or listings obtained from the "Information Operator" shall attach to the Company. In the case of additional or extra listings for which a charge is made, its liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

S8. GENERAL RULES AND REGULATIONS

S8.6 LIMITATIONS AND USE OF SERVICE

A. Network Facilities for Use With Automatic Dialing and Announcing Devices

1. Subscribers who wish to use automatic dialing and announcing devices for solicitation purposes must do so pursuant to the following terms and conditions.

a. No numbers will be called in sequential fashion. Sequentially placed calls refer to those calls automatically dialed by successively increasing or decreasing integers, or similar methods.

b. Where facilities permit, the equipment shall be so programmed or utilized in such a manner as to automatically disconnect a called party's line not later than ten seconds after the called party hangs up.

c. Within 20 seconds after the called party answers, the name and telephone number of the individual or firm making or paying for the call, including but not limited to, the name of the individual or firm on whose behalf the call is made, must be clearly stated.

d. At the conclusion of the call, the name and telephone number of the individual or firm making or paying for the call, including but not limited to, the name of the individual or firm on whose behalf the call is made, must again be clearly stated.

e. If the customer's response is to be recorded, they must be informed of such and permission must be granted.

f. If the solicitation call requires a response by the customer and a charge will apply, the customer must be informed that the response is not a free call. The vendor at this time, must give the customer the amount of the charges that will be applied if they respond.

S8. GENERAL RULES AND REGULATIONS

S8.6 LIMITATIONS AND USE OF SERVICE (Cont'd)

A. Network Facilities for Use With Automatic Dialing and Announcing Devices (Cont'd)

1. (Cont'd)

g. No calls will be placed to organizations providing emergency services, including but not limited to hospitals, nursing homes, fire departments, and law enforcement agencies.

h. No calls will be placed on Sundays or Holidays. No calls will be place between the hours of 8:00 p.m. and 8:00 a.m., Monday through Saturday.

i. The Telephone Company is under no obligation to provide lists of telephone numbers or any directory information other than normally issued telephone directories.

j. Messages must not contain obscene or profane language.

k. Solicitation calls for the sale of pornographic material will not be allowed.

l. This type telecommunication service will not be used for any unlawful purpose.

m. Connection of customer provided communication systems must meet the Telephone Company's requirements as well as Part 68 of the Federal Communications Commission's Rules and Regulations.

n. Emergency and unlisted telephone numbers will not be used with recorded solicitation communication.

S8. GENERAL RULES AND REGULATIONS

S8.6 LIMITATIONS AND USE OF SERVICE (Cont'd)

A. Network Facilities for Use With Automatic Dialing and Announcing Devices (Cont'd)

2. In cases where there is an existing business relationship between the called party and the subscriber and where the subscriber uses the dialing and announcing devices strictly as a follow up device to supply information related to these prior dealings, the preceding terms and conditions will not apply. However, even subscribers who have had prior dealings with the called party will not be allowed to utilize the automatic dialing and announcing devices for solicitation purposes.

3. Any subscriber operating or utilizing automatic dialing equipment who does so in violation of the provisions set forth preceding will be subject to immediate disconnection of telephone service.

S9. DEFINITIONS

CONTENTS

S9.1 Definitions 1

S9.2 Acronyms and Abbreviations 9

S9. DEFINITIONS

S9.1 DEFINITIONS

ACCESS LINE - A circuit directly connecting the central office switching equipment with the subscriber's termination point.

ALABAMA RELAY CENTER - The Alabama Relay Center permits hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TDD and TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

APPLICANT - An individual, firm, corporation, partnership, institution, association or organization whether public or private, applying for or requesting provision of telecommunications service in accordance with this tariff.

BASE RATE - A schedule rate for any form of exchange service which does not include mileage charges.

BASE RATE AREA - The developed sections which are a part of or contiguous to the community in which the exchange is located as set forth in the telephone utility's tariffs and within which specified area local exchange service is furnished at uniform rates without mileage charges.

BUSINESS OFFICE - The office of the Telephone Company which handles subscriber billing collections and public requests for service.

BUSINESS SERVICE - Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional, or occupational nature.

CALL - An attempted or completed communication.

CENTRAL OFFICE - A unit in which connections are made and switching is accomplished between telephone access lines and to the toll network.

CHANGE - Revisions in telephone service, lines or equipment subsequent to the establishment of such services, lines or equipment, and also to rearrangements of outside or inside wiring (including house cable

S9. DEFINITIONS

S9.1 DEFINITIONS (Cont'd)

which does not involve moves, at the customer's request).

CHANNEL - A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

COMMUNICATIONS SYSTEM - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or deregulated Company provided stations.

COMPANY - Wherever used in this tariff, refers to Pine Belt Telephone Co., Inc. unless the context clearly indicates otherwise.

CONNECTING ARRANGEMENT - The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company or of facilities of the Company with other facilities of the Company.

CONSTRUCTION CHARGE - A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the service order schedule.

CONTRACT - The arrangement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of this tariff.

COST - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

CREDIT CARD - Denotes a billing arrangement by which a long distance call may be charged to an authorized Company credit card number.

CUSTOM CALLING - Special calling features such as call waiting, call forwarding, three-way calling and speed calling. Available only in areas equipped with special equipment at the central office.

CUSTOMER - The individual, partnership, association or corporation which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the company.

S9. DEFINITIONS

S9.1 DEFINITIONS (Cont'd)

CUSTOMER PREMISES EQUIPMENT (CPE) - All telecommunications equipment located at a customer's premises (except pay phones).

DIRECTORY LISTING - A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

DISCONNECT - Discontinuance of telephone service made at the request of the subscriber or at option of the Telephone Company for nonpayment of service or other valid reasons; the facilities so disconnected by the Telephone Company may be made immediately available for use by another subscriber.

DROP WIRE - Paired wires, insulated and under a common cover, which connect a subscriber's line from the terminal on the pole to the point of demarcation on the customer's premises.

EXCHANGE - A geographical area established for the administration of telephone service in a specified area, called the "Exchange Area", which usually embraces a city, town, or village, and its environs. It may contain one or more central offices together with the associated plant, equipment, and facilities used in furnishing communication service within that area.

EXCHANGE AREAS - The territory served by an exchange as specified in the Subscriber Services Tariff.

EXCHANGE SERVICE - The furnishing of facilities for the telephone communication within an exchange area, in accordance with the regulation and charges specified in the tariff. Exchange facilities are used to establish and maintain connection between an exchange station and the other telephone plant and facilities in connection with long distance calls.

EXISTING CUSTOMER - Reference to existing customer in both the General Exchange Tariff and the Obsolete Section 100 means customer as of the date of this tariff.

FACILITIES - All property and means owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

S9. DEFINITIONS

S9.1 DEFINITIONS (Cont'd)

FOREIGN CENTRAL OFFICE - Any central office other than that which serves the area in which the customer is located.

FOREIGN EXCHANGE - Any other exchange but that in which the customer is located.

INDIVIDUAL LINE - An access line designed for the exclusive use of a subscriber.

INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

INSIDE WIRING - The wire and incidentals installed on the subscriber's premises to connect the communication devices with the connecting terminal.

INSTALLATION - Any activity required by the Telephone Company in order to initiate, rearrange, delete or otherwise provide or modify service or facilities for use by the general public.

(D)
|
|
(D)

INTERCONNECTIONS - A term used to indicate the connection of customer-provided communicating device with the facilities owned by the Telephone Company.

INTERFACE - That point on the premises of the subscriber at which facilities owned by others is connected to Telephone Company facilities.

JOINT USER - An individual or concern authorized by the Telephone Company and the subscriber to share in the use of the customer's telephone service, subject to rules and regulations of this Tariff.

S9. DEFINITIONS

S9.1 DEFINITIONS (Cont'd)

LINE EXTENSION - The outside plant required in addition to existing facilities to render telephone service, exclusive of instruments. (D)

LOCAL ACCESS AND TRANSPORT AREA (LATA) - Geographic area established for the purpose of defining the territory within which a Bell Operating Company may offer its telecommunications services.

LOCAL CALLING AREA - The areas within which telecommunications service is furnished subscribers under a specific schedule of exchange rates and without toll charges. A local calling area may include one or more exchange service areas, or portions of exchange service areas.

LOCAL SERVICE AREA - The area within which telephone service is furnished customers under a specific schedule of exchange rates and without toll charges. A local service area may include one or more exchange areas.

LOCAL TELEPHONE SERVICE - Service available within the Telephone Company service area for communication between subscribers located within that Telephone Company service area only.

MESSAGE - A completed telephone call regardless of length of call or time and distance involved.

MESSAGE RATE - Local exchange service billed on a per-message basis.

MESSAGE UNIT - A unit charge established for calls within the local service area as provided in the Subscriber Services Tariff.

MILEAGE - The measurement upon which charges are computed for Foreign Exchange, tie lines and private lines.

MILEAGE CHARGE - Additional recurring charges based upon distance measurement as provided for in this tariff.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment,

S9. DEFINITIONS

S9.1 DEFINITIONS (Cont'd)

whether or not retained by the customer for such minimum length of time.

MISCELLANEOUS SERVICE - Service not regularly furnished with the various classes of exchange service.

MOVE - A transfer of telephone service from one location to another on the same premise where there is no interruption of service other than is incident to the work involved. Transfers of telephone service from one premise to another, or from location to another on the same premise involving a break in the continuity of service and resulting in cessation of local service charges but not considered as moved but as new service and service charges that may be applicable.

NETWORK CONTROL SIGNALING UNIT - The terminal equipment furnished, installed, and maintained by the Company for the provision of network control signaling.

NEW SUBSCRIBER - Applicants having no basic monthly service or those subscribers changing service premises.

OTHER COMMON CARRIER (OCC) - Specialized Common Carriers, Domestic and International Records Carriers, Domestic Satellite Carriers and Value-Added Carriers that are authorized by the FCC to provide private of off-network MTS/WATS equivalent services.

PREMISES - The building, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

PUBLIC TELEPHONE - An exchange station, either attended or equipped with a coin collecting device, designed and placed for use by the public in general at locations chosen or accepted by the Company.

RESIDENCE SERVICE - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

S9. DEFINITIONS

S9.1 DEFINITIONS (Cont'd)

(D)

(D)

SERVICE CONNECTIONS - The establishment of telephone service, lines or equipment for a customer, and transfers of telephone service, lines or equipment from one premises to another or non-contiguous property subsequent to the establishment of such service lines or equipment for a customer.

(D)
(D)

STATION - Each telecommunications instrument location on the premises of a subscriber or authorized user and connected for his benefit.

SUBSCRIBER - See "CUSTOMER".

SUPPLEMENTAL EQUIPMENT - Attachments, apparatus, and accessories or devices which, at the request of the subscriber, the Telephone Company provides in accordance with the rate schedule of this tariff.

SWITCH - A unit of dial switching equipment which provides interconnection between station lines or trunks.

TELECOMMUNICATIONS SERVICES - The provision of facilities for the transmitting and reception of messages, impressions, pictures and signals by means of electricity, electromagnetic waves, and any other kind of energy, force variations, or impulses whether conveyed by cable, wire, radiation through space, or transmitted by means of other media within a specific area or between designated points.

TELEPHONE COMPANY - See "COMPANY".

TELEPHONE NUMBER - A designation assigned to a telephone station or private branch exchange necessary for placing calls to the telephone station or private branch exchange for identification in the assessment of message charges, etc.

S9. DEFINITIONS

S9.1 DEFINITIONS (Cont'd)

TERMINAL - A point at which a circuit element may be directly connected to one or more other elements.

TERMINAL EQUIPMENT - All equipment provided by common carriers and located on customer premises except over voltage protection equipment, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer. Mobile radio equipment transmit earth stations are also not considered to be terminal equipment. Effective November 1, 1987, all terminal equipment is provided on a nonregulated basis.

TERMINATION CHARGE - A charge applying when a customer discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item.

TOLL VoIP-PSTN TRAFFIC – The term denotes a customer's interexchange voice traffic exchanged with the Company in Time Division Multiplexing format over Public Switched Telephone Network ("PSTN") facilities, which originates and/or terminates in Internet Protocol ("IP") format. "Toll VoIP-PSTN Traffic" originates and/or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premises equipment. (N) (N)

USER - The user of a service regardless of the identity or location of the subscriber or customer of the service.

S9. DEFINITIONS

S9.2 ACRONYMS AND ABBREVIATIONS

CPE - Customer Premises Equipment

DDD - Direct Distance Dialing

DOJ - Department of Justice

FCC - Federal Communications Commission

LATA - Local Access and Transport Area

LEC - Local Exchange Company

PSN - Public Switched Network

RCC - Radio Common Carrier

S10. DIRECTORY LISTINGS

CONTENTS

S10.1 General 1

S10.2 Conditions 1

S10. DIRECTORY LISTINGS

S10.1 GENERAL

A. Directory listings encompassed by this tariff are applicable to listings in the alphabetical section in the telephone directory covering the exchange from which such customers receive service.

S10.2 CONDITIONS

A. Primary listing which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted will be furnished without additional charge.

1. Listings will be limited to such information as is necessary for identification to facilitate use of the service.

2. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.

3. The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.

S11. LOCAL EXCHANGE BOUNDARY MAPS

CONTENTS

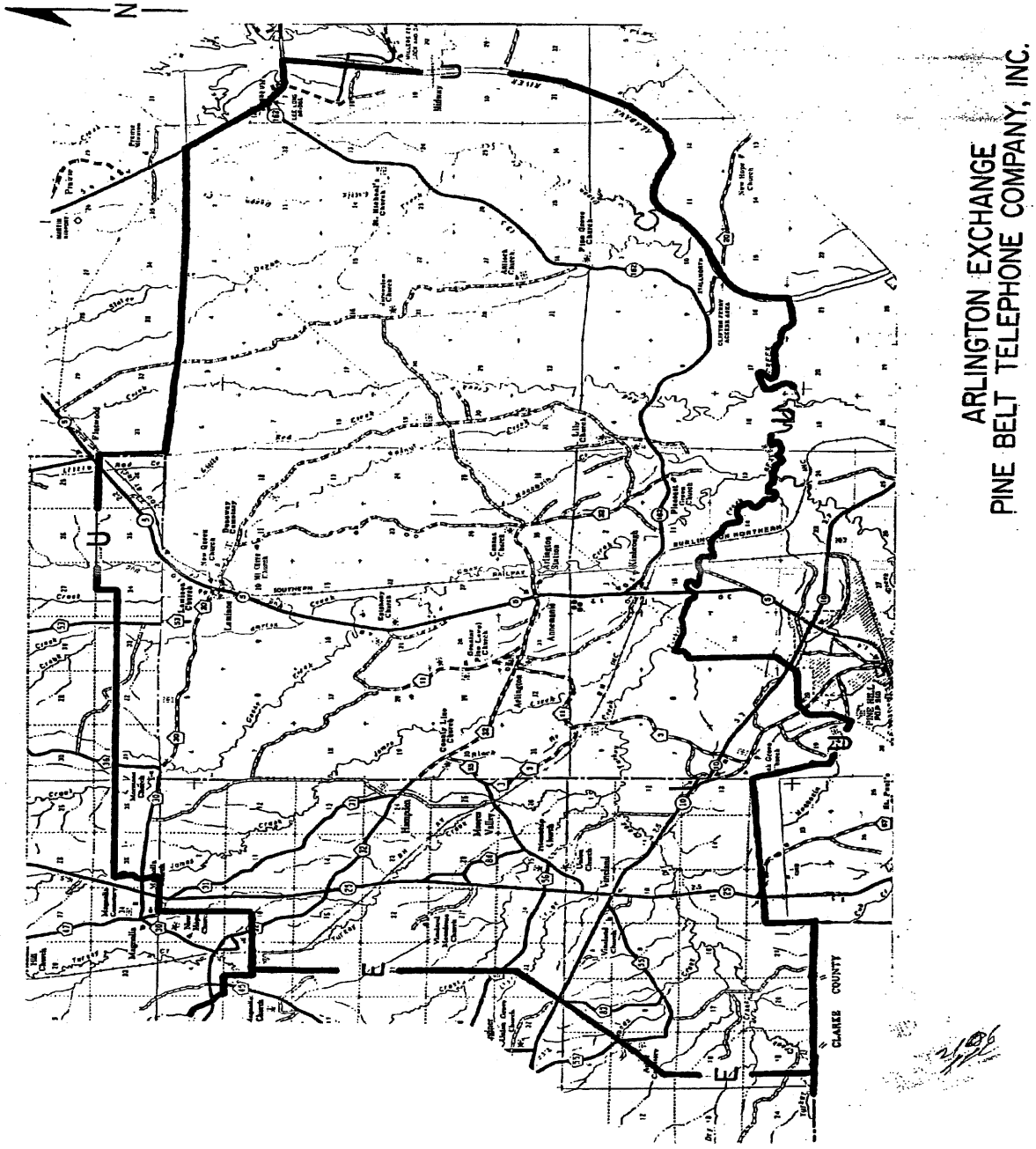
S11.1 Arlington Exchange 1

S11.2 Dixon Mills Exchange 3

S11.3 Nanafalia Exchange 5

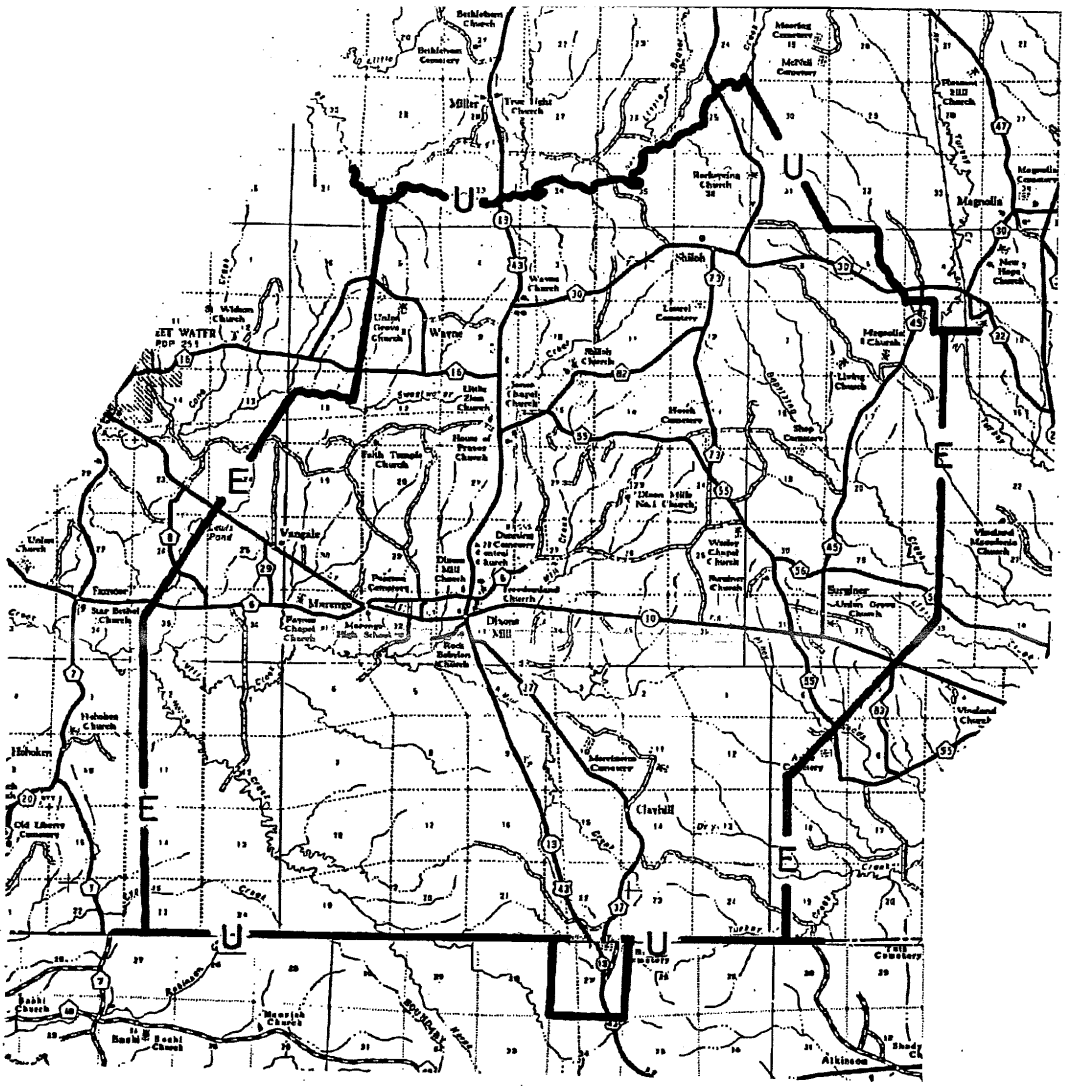
S11.4 Sweet Water Exchange 7

S11.1 ARLINGTON EXCHANGE



S11. LOCAL EXCHANGE BOUNDARY MAPS

S11.2 DIXON MILLS EXCHANGE



DIXONS MILL EXCHANGE
PINE BELT TELEPHONE COMPANY, INC.

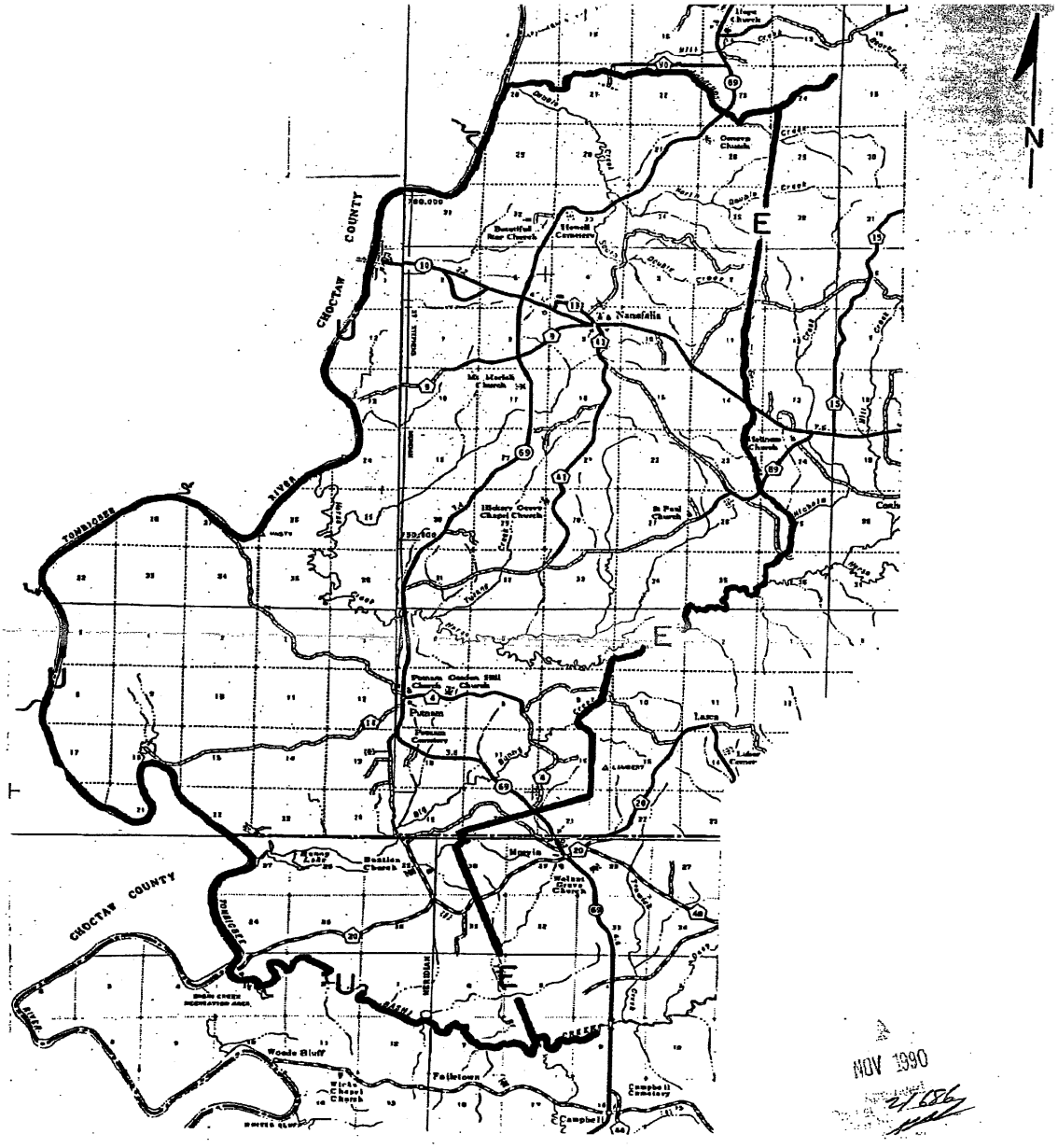
Issue Date: March 29, 2012

Effective April 28, 2012
Docket No.: _____

Issued by: John C. Nettles
Title: President

S11. LOCAL EXCHANGE BOUNDARY MAPS

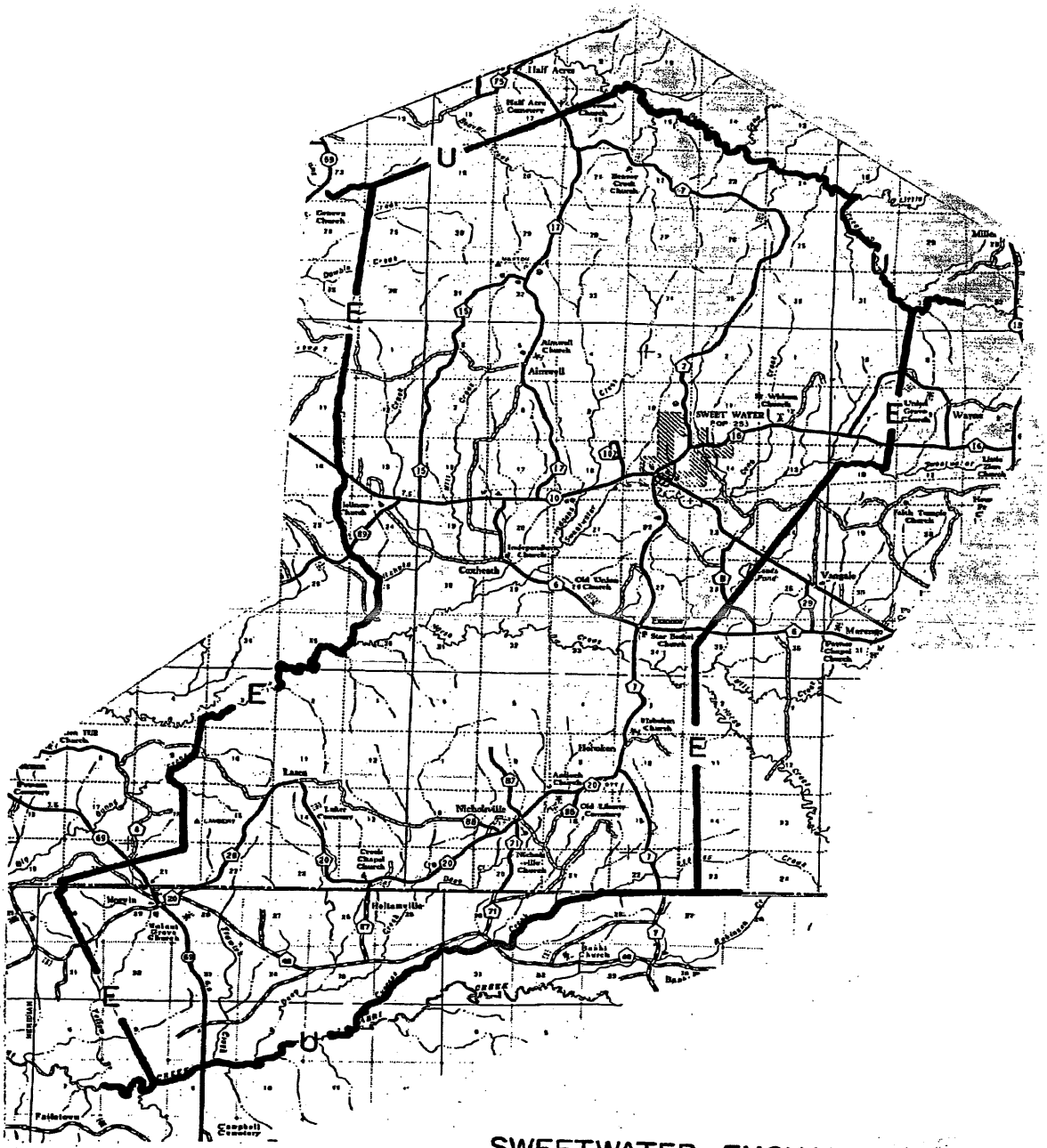
S11.3 NANAFALIA EXCHANGE



NANAFALIA EXCHANGE
PINE BELT TELEPHONE COMPANY, INC.

S11. LOCAL EXCHANGE BOUNDARY MAPS

S11.4 SWEET WATER EXCHANGE


SWEETWATER EXCHANGE
PINE BELT TELEPHONE COMPANY, INC.

S200. INTRASTATE ACCESS SERVICES TARIFF

CONTENTS

		Sheet No.	
S200.1	Intrastate Access Services.....	1	
S200.2	Intrastate Billing and Collection Service	8	(T)

S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES

A. Pine Belt Telephone Company, Inc. adopts the National Exchange Carrier Association, Inc.'s ("NECA") Interstate Access Charge Tariff F.C.C. No. 5, effective as of April 16, 1996 and any successive issues thereto, as found at https://www.neca.org/Tariff_5_Landing_Page.aspx and approved by the FCC for intrastate use. For Special Access services specifically, this Company adopts rate band 7 of the NECA Tariff. This Tariff was filed with the FCC by the NECA on behalf of the NECA's member companies. This Tariff, along with S200.1.A.4., includes all the rules, regulations, rates and charges under which intrastate access services will be offered to all telecommunications providers.

Exceptions to this adoption of the Tariff schedules are as follows. Unless otherwise stated, these rates, as set forth in paragraph 1 below, apply to originating traffic only:

1. Originating Switched Access Rates (Per MOU):

A. Common Carrier Line	$0.000000	
B. Tandem Switched Facility	0.000116	
C. Tandem Switched Termination	0.000539	
D. Tandem Switching	0.000937	
E. Residual Interconnection Charge	0.000000	(T)
F. Local Switching	0.029635	|
G. Information Surcharge	0.000165	(T)

2. Unless otherwise specified by contract, the NECA Tariff rates and charges shall apply to terminating traffic transported over BellSouth facilities pursuant to interconnections or resale arrangements between BellSouth and other telecommunications providers.

3. The Company is a participating member in the Transition Service Fund ("TSF"), an access billing mechanism established by the Alabama Public Service Commission ("APSC") in 1996 and described in the APSC's April 17, 2012 and July 10, 2012 Orders in APSC Dockets 28642 and 31816 (collectively, the "APSC Orders") and amended implementing regulations adopted on July 2, 2013 (the "Implementing Regulations"), and which is (D,N) (N)

S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICE

A. (Cont'd)

3. (Cont'd)

currently administered by the Telecommunications Association of the Southeast ("TELSE"), by which BellSouth and interexchange carriers/resellers purchasing Intrastate switched access from the company and other participating local exchange carrier ("LEC") TSF members pay the TSF monthly an amount based upon their respective shares of participating TSF LEC's Local Switching minutes. The amount received by the Company from the TSF shall be reduced in accordance with, and subject to, the APSC Orders and Implementing Regulations and any amendments or clarifications thereto, with a corresponding reduction in the overall size of the TSF on July 3, 2012 and July 2,2013. (C) (C) (T) (T)

4. The Company does not concur with the provision in the NECA Tariff with regard to using the prior period Percentage Interstate Usage ("PIU") for reporting, but will use current PIU's supplied by the carriers. As ordered by the Alabama Public Service Commission in Docket 19356, Order dated June 18, 1992, the customer shall furnish to the Company each quarter a report of its actual PIU for FGA, FGB, 700 and 800 access services.

a. Effective on the first of January, April, July, and October of each year, the customer shall update the interstate jurisdiction report. The customer shall file with the Company, to be received no later than thirty (30) days after the first of each such month, a revised report for all services (FGA, FGB, 700, and 800), showing the actual interstate percentage of use for the past three (3) months ending the last day of December, March, June, and September respectively, for each service. The revised reports will serve as the basis for the next three (3) month's billing. If the customer does not supply the reports, the Company, in compliance with the June 18, 1992 Order in Docket 19356, shall notify the Alabama Public Service Commission of the customer's noncompliance in providing an updated actual percent interstate usage quarterly report within thirty (30) days following the quarterly deadline.

S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES

A. (Cont'd)

4. (Cont'd) (T)

b. In compliance with the Alabama Public Service Commission's June 18, 1992 Order in Docket No. 19356, the customer must retain all records which were used to compute the PIU for a period of twelve (12) months.

5. Identification and Rating of VoIP-PSTN Traffic (T)

a. Scope

VoIP-PSTN Traffic is defined as traffic exchanged between a Telephone Company end user and the customer in Time Division Multiplexing ("TDM") format that originates and/or terminates in Internet Protocol ("IP") format. This section governs the identification of Toll VoIP-PSTN Traffic that is required to be compensated at interstate access rates, unless the parties have agreed otherwise, by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90, etc., FCC Release No. 11-161 (November 18, 2011) ("FCC Order"), as it may hereinafter be amended or clarified. Specifically, this section establishes the method of separating Toll VoIP- PSTN Traffic from the customer's traditional intrastate access traffic, so that Toll VoIP-PSTN Traffic can be billed in accordance with the FCC Order. In the event that the Company cannot identify which customer calls originate and/or terminate in IP format, the Company will apply the default percentage of traffic, which is equal to the percentage of VoIP subscribers in the state based on the *Local Competition Report*, as being subject to the VoIP-PSTN framework, in accordance with and subject to Paragraph 963 of the FCC Order.

S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES
A. (Cont'd)

5. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

b. The rates and charges for Switched Access Service specified in Section 17.2 of NECA's Tariff F.C.C. No. 5, Access Service, will apply on all terminating Toll VoIP-PSTN Traffic identified in accordance with this Tariff section and billed by the Company. Until June 30, 2014, the rates and charges for Intrastate Switched Access Services set forth in paragraph A.1. of S200.1 of this Tariff will apply on all originating intrastate Toll VoIP-PSTN Traffic identified in accordance with this Tariff section and billed by the Company. Effective July 1, 2014, the rates and charges for Switched Access Service specified in Section 17.2 of NECA's Tariff F.C.C. No. 5, Access Service, will apply on all such originating intrastate Toll VoIP-PSTN Traffic.

The remainder of this section sets forth the method for calculating and billing Toll VoIP-PSTN Traffic in accordance with the FCC's Orders and applies solely to terminating Toll VoIP-PSTN Traffic until June 30, 2014, and to both originating and terminating intrastate Toll VoIP-PSTN Traffic effective July 1, 2014.

c. Calculation and Application of Percent-VoIP-Usage Factors

The Company will determine the number of Toll VoIP Traffic minutes of use ("MOU") to which interstate rates will be applied under subsection b. preceding, by applying an originating Percent VoIP Usage ("OPVU") factor to the total intrastate access MOU originated by a Company end user and delivered to the customer and by applying a terminating PVU ("TPVU") factor to the total intrastate access MOU terminated by a customer to the Company's end user. The OPVU will be derived and applied as follows: (C)

(1) The customer will calculate and furnish to the Company an OPVU factor, along with supporting documentation, representing the whole number percentage of the customer's total originating intrastate access MOU that the customer receives from the Company in the State that is originated by the Company in IP format.

S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (CONT'D)

A. (Cont'd)

5. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

c. Calculation and Application of Percent-VoIP-Usage Factors (Cont'd)

(2) The customer will calculate and furnish to the Company a TPVU factor, along with supporting documentation, representing the whole number percentage of the customer's total terminating intrastate access MOU that the customer exchanges with the Company in the State that is sent to the Company and originated in IP format.

(3) The OPVU supporting documentation shall be based on information that is verifiable by the Company[1], including but not limited to, the number of the customer's retail VoIP subscriptions in the State (*e.g.*, as reported on FCC Form 477), traffic studies, actual call detail, or other relevant or verifiable information. The customer shall not modify its reported PIU factor to account for VoIP-PSTN traffic. (C) (N)

(4) After the Company verifies the OPVU provided by the customer, the Company will apply the OPVU and TPVU factors to the associated intrastate access MOU, as indicated in subsections d. and/or e. below. (C)

In the event that the Company cannot verify the customer's OPVU, the Company will request additional documentation to support the OPVU, and during this time, no changes will be made to the existing OPVU. The customer shall supply the requested information within fifteen (15) days of the Company's request or no changes will be made to the existing OPVU. If after review of the additional information, the customer and Company establish a revised and mutually agreed upon OPVU factor, the Company will begin using the new factor with the next bill period. (C)

[1]TPVU factor verification is no longer applicable due to intrastate terminating switched access rate parity with interstate rates beginning July 2, 2013. (N) (N)

S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (CONT'D)

A. (Cont'd)

5. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

c. Calculation and Application of Percent-VoIP-Usage Factors (Cont'd)

(5) The Company may dispute the customer's OPVU factor based upon: (C)

(a) A review of the requested data and information provided by the customer.

(b) The Company's reasonable review of other market information, FCC reports on VoIP lines, such as FCC Form 477 or state level results based on the FCC's *Local Competition Report*, or other relevant data.

(c) A change in the reported PVU factor by more than five percentage points from the preceding quarter.

If the dispute is unresolved, the customer may request that verification audits be conducted by an independent auditor, at customer's sole expense. During the audit, the most recent undisputed OPVU factor will be used by the Company. (C)

(6) The customer shall retain the call detail, work papers and information used to develop the OPVU factor for a minimum of one (1) year.

(7) In the absence of an interconnection agreement, at no time will the Company allow an OPVU factor greater than the applicable State percentage, as identified in Paragraph 963 of the FCC Order. (C)

S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (CONT'D)

A. (Cont'd)

5. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

d. Initial OPVU and TPVU Factors

In calculating the initial OPVU and TVPU factor(s), the Company will take the factors provided by the customer into account retroactively to January 1, 2012, provided that the customer provides the factor(s) and supporting documentation, as specified in subsection (c) above, to the Company no later than fifteen (15) days after the effective date of this tariff. If the customer does not furnish the Company with an OPVU and/or TPVU factor pursuant to the preceding subsection (c), the initial factor will be zero.

e. OPVU Factor Updates[1] (C,N)

The customer may update the PVU factors quarterly using the method set forth in subsection (c) above. If the customer chooses to submit such updates, it shall forward to the Company, no later than fifteen (15) days after the first of January, April, July and/or October of each year, revised PVU factors and supporting documentation based on data for the prior three (3) months, ending the last day of December, March, June and September, respectively. Once verified by the Company, the revised OPVU factor will be applied prospectively and serve as the basis for billing until superseded by a new verified factor. No prorating or backbilling will be done based on the updated OPVU factor. (C)

[1]Updates to the TPVU factor are no longer being accepted due to intrastate terminating switched access rate parity with interstate rates beginning July 2, 2013. (N) (N) (N)

S200. INTRASTATE ACCESS SERVICES TARIFF

S200.2 INTRASTATE BILLING AND COLLECTION SERVICE

Pine Belt Telephone Company, Inc. offers billing and collection services by contract on an individual case basis. (M,C,N)